

/ CHECK-IN AND ARRIVE

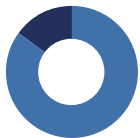
Transform the patient experience while automating workflows

Streamline patient intake and free up staff with remote pre-visit Check-In and in-office arrival management solutions.

Collecting patient information before an appointment is a manual and burdensome process.

Automate pre-visit workflows and collect patient information before an appointment with **Check-In**. Optimize administrative procedures and reduce waiting room times with **Arrive**.

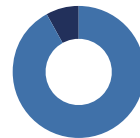
Ease-of-use drives high utilization



85%
of consumers

are interested in completing pre-visit tasks online

Kyrus Health, Care Access Benchmark Report for Healthcare Organizations, 2023



92%
of consumers

who start digital intake, complete all assigned tasks

Average completion rate for 12 months ending 10/31/23

Simplify care access while streamlining internal processes

Engage patients prior to their visit with text or email notifications encouraging them to submit Check-In details—all without an app download.

Upon office entry, patients trigger arrival EHR workflows simply by scanning the Arrive QR code. Patients can complete any missing check-in information and staff are alerted—reducing front desk lines.



Expedite front desk workflows. Empower patients to supply and verify their own information while staff monitor check-in notifications, payments, and arrival status within a single interface.



Deliver a tailored patient experience. Ensure patients answer relevant questions with configurations set by appointment type, provider and patient record information.

Check-in and Arrive



On-demand check-in flow. Generate payment requests, questionnaires or other instructions for patients with incomplete records. Use an in-office QR code to trigger a patient message or generate digital intake forms for walk-in patients.



Complete every form. Ensure information is never lost and that every detail (including demographics, clinicals, consent forms, insurance information, copays, and more) is completed with real-time bidirectional EHR integration.

Contact us to learn how Check-In and Arrive can streamline your front desk.

15+

minutes of time savings per patient

25%

reduction of staff time spend on arrivals