

# ScheduleCare

Meet Artera ScheduleCare, the ultimate solution for modern, online healthcare scheduling. Simplify and automate your scheduling process with a seamless, consumer-like experience to acquire and retain more patients, increase operational efficiency and enhance interoperability with your EHR.

Say goodbye to the frustrations of phone-based manual scheduling and hello to efficient, automated and hassle-free self-scheduling for your patients.

Let's find a right appointment for you

PROVIDER NAME

VISIT REASON

INSURANCE TYPE

**73%**  
of patients  
expect  
to be able to  
schedule online

**61%**  
of patients  
skip medical  
appointments due to  
scheduling hassles

## Key Benefits for Your Practice



### Gain Operational Efficiency

By automating the scheduling process, you'll focus on patient care, rather than managing phone calls and manually booking appointments. Patients benefit from more appointment options, while providers gain a more productive schedule that reduces staff burden and enhances operational efficiency of their practice.



### Increase Conversion Rates

Advanced algorithms optimize appointment slots, reducing gaps and wait times. Streamlining the scheduling process reduces friction, encouraging more visitors to become scheduled patients, and ultimately enhancing patient acquisition and retention.



### Boost Revenue

Efficiently managing and optimizing appointment schedules results in higher patient throughput and maximizes the utilization of healthcare resources. The result, providers can see more patients and generate more revenue - all while improving the patient experience.



### Optimize Slot Utilization

Automatically identify and offer open slots in real-time to maximize available resources. Efficient slot utilization means fewer wasted hours and a better matching of patient demand with provider availability, leading to improved satisfaction for all.

**Save \$3-4**  
for every  
appointment  
scheduled  
online

# Differentiate Your Patient Experience

## An Always Open Digital Front Door

Patients can book, change or cancel appointments online, eliminating the need for tedious phone calls. Save time and enhance patient satisfaction with convenient, 24/7 scheduling – no login required.

## Rule-Based Scheduling Capabilities

Help patients quickly find suitable appointment slots based on provider specialty, location, insurance type or condition, while providers benefit from a customizable directory to present their schedules. This ensures every appointment meets the needs of both patients and providers, resulting in a more personalized and efficient scheduling experience.

## Automated Waitlist Management

Never miss an opportunity to fill an appointment slot again. With automated waitlisting, patients are notified of earlier appointments due to cancellations or rescheduling. This ensures slots are quickly reassigned, optimizing provider productivity and reducing revenue loss.

## Enhanced Interoperability

Our online scheduling seamlessly integrates with many EHRs, ensuring real-time, discrete read and write capabilities. This means you can trust that your scheduling data is accurate and up-to-date across all systems.

## A Modern, Harmonious Patient Experience

Integrate Artera ScheduleCare seamlessly with Artera Harmony to boost your practice's efficiency and patient experience. Create a personalized brand experience with your organization's colors and logo, and streamline all patient messaging through a single phone number for a unified patient experience. View every touchpoint within Artera Harmony, and gain valuable insights into appointment trends, patient no-shows rates and more – helping you optimize the patient experience.

### After implementing Artera ScheduleCare

One customer experienced a

**30%**

increase in patient appointment volume

One customer generated

**\$800K**

in revenue

Artera ScheduleCare isn't just a scheduling tool; it's a game-changer for healthcare access and efficiency. Transform how you manage appointments and enhance patient experiences with our innovative technology. **Get Started Now:** <https://artera.io/patient-self-scheduling>