

# A Breakthrough in Patient Experience

R1 Entri™ is an intelligent patient access solution that blends scheduling, registration, clearance, intake and payment into one welcoming experience. Entri delivers great first impressions, smooth journeys across all care settings, and high levels of patient retention.

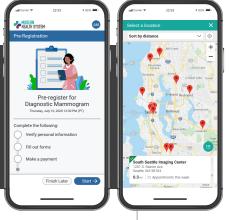
Entri provides a unified experience regardless of the starting point – mobile or desktop device, health system website or portal, or centralized contact center – to seamlessly connect and coordinate each step of the patient journey.

The R1 solution provides the ideal outward-facing patient experience while

optimizing the underlying workflows and network processes required to cost-effectively and consistently drive intelligent access.

The modern, client-branded user interface reinforces a health systems brand.





**Start strong:** Entri is an integrated patient experience solution that ensures patient and provider interactions start strong and develop intro lasting relationships.

entr

Up to 45% cost

reduction in some

patient access areas

Up to 30% reduction in scheduling work

Up to 20% increase

in patient yield

improvement in

patient satisfaction

**Up to 40%** 

**Better data:** Entri collects better data right from the start. That streamlines patient journeys, improves accuracy, supercharges automation, and speeds time to reimbursement.

**Higher satisfaction:** Entri makes it simple and easy to welcome patients into your system and keep them throughout their care journeys.

Start strong and create convenient care journeys for your patients

## Entri removes friction from each step in the patient journey



Unified Scheduling, Registration & Clearance

An intuitive scheduler combined with comprehensive financial clearance/ counseling and pre-registration streamlines processes, limits errors and instills patient confidence.



Adaptive Intake

Mode of intake adapts to patient experience. Patients arrive (in person or online) less stressed.



Clarity & Convenience

Consolidated bills, finance plans and payments are all connected from pre-service to post-service.



With a broad set of patient- and provider-centric capabilities, R1 Entri helps intelligently match supply and demand across an entire market while complementing existing technology infrastructure.



Put the power of your network in your patients' hands. Give patients just one application to use to easily find providers, schedule appointments and complete intake forms – at their convenience on any device. R1 Entri standardizes every single patient engagement point across the network to give patients confidence in the communication and collaboration between their provider and the health system.



Enable large enterprises to standardize, automate and centralize their patient access and revenue cycle processes. These Entri capabilities not only improve experiences, but also allow organizations to intelligently manage access at a fraction of the cost. Health systems increase outpatient revenue by capturing more referrals/orders, speeding up scheduling, reducing denials, and reducing network leakage.

## Revenue cycle solutions designed from a patient's perspective.

The R1 end-to-end revenue cycle management solution is a high performance blend of technology, operations expertise and humanity.







### **ORDER TO** INTAKE

- Scheduling
- **Pre-Registration**
- Clearance
- **Financial Counseling**
- **Online/In-Person Arrival**

#### **CARE TO** CLAIM

- · Level of Care
- Case Management
- Utilization Review
- · Charge Optimization
- Coding
- · Acuity Capture

## Billing

- Denials Management

**PAYMENT** 

- · Customer Service
- Reconciliation

