

A large, stylized graphic of a human figure with arms raised in a 'V' shape, rendered in a gradient of yellow, orange, and red. The figure is set against a background of dark blue and white geometric shapes, including a large white triangle on the right and a dark blue triangle on the left.

# **SOLUTIONS REVIEW 2024**



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# ABOUT DATAMATRIX MEDICAL

**+300**

Over 300  
practices and  
professionals  
use DataMatrix

**375**

As of 2024 we  
currently  
employee 375  
people

**3M**

3 million lines  
transcribed  
on avg. per  
month



**HQ:** 333 Westchester Avenue, S207 | White Plains, NY 10604

## OUR HISTORY

DataMatrix's strong belief in integrity, quality, innovation, and transparency has been defined by our extensive experiences.

**1985**

**Ahuja Computers &  
Giltedge Infotech  
Services**

Began our journey as Ahuja Computers in 1985 and evolved to Giltedge Infotech that catered to large-scale data processing requirements.

**2000**

**DataMatrix  
Technologies Inc.**

A US subsidiary was established to expand our footprint into the US market, primarily offering transcription services and document capture services.

**Now**

**DataMatrix**

The company's expertise further evolved and today, we offer full-fledged Back Office Processing (BPO) Services to large enterprises across various specialties.

# SCRIBES & TRANSCRIPTIONS

## MEDICAL SCRIBES

### Custom Virtual Live or Offline

Avoid physician burnout by using DataMatrix scribes trained in medical terminology and procedures. Our one-time training helps avoid the high cost and hassle of re-training. Our solutions also include a backup scribe, so there are no more sick days or downtime.



For individual practice/ practitioners, hospitals, and doctors with high patient volume



We offer offline scribing to fit your budget and circumstances



Our scribe services are more cost-effective than in-house scribes

## TRANSCRIPTION

### Dictate the Way You Want

Enjoy dedicated account management, rapid turnaround, and the convenience of our easily customized service. Rendered transcriptions are directly entered into any EHR system within 24 hours. Handwritten notes are accepted.



Expert proofreaders review all transcriptions and flag if your attention is needed



Only pay for what you use. No charge for blanks or pauses.

## WHICH IS RIGHT FOR ME?

### *Which service is real-time?*



Medical scribes are available in real-time

Transcriptions are directly entered into any EHR system within 24 hours

### *flexibility to dictate at a later time?*



Real time scribing does not need dictation

Transcriptions can be dictated at anytime convenient to the physician

### *How will I be charged?*

Scribe services are charged by the hour for the number of hours you need

Transcriptions are charged by the lines transcribed with a small EHR upload fee

# PRIOR AUTHORIZATION

Specializing in Prior Authorizations for:  
**Radiology, DME, Injections, Surgeries and more**

*We accommodate all private insurance,  
no-fault, and worker's comp*

**99+% ACCURACY AND 100% BACKUP  
WITHOUT THE PREMIUM**

Obtaining prior authorization for services is critical for reimbursement but places a hefty burden on your staff. Choosing DataMatrix to perform prior authorization best practices is key to ensuring your practice can continue providing the best patient care and receive full reimbursement.

DataMatrix has been a long-term partner who has handled our prior authorizations for the past seven years. Without this co-sourced initiative, we would not be able to process these requests in a timely manner.

**Tracy S.**

*Director of Care Coordination  
OrthoNY, Orthopedic Practice*



Capability with all EHR and EMR systems



Reduce turnaround time to make appointments



Assure a high payment rate from payers with timely, accurate reimbursements



24/7 capabilities and HIPAA-compliant

# BUSINESS PROCESS OUTSOURCE (BPO) SERVICES

Boost productivity, save costs, and  
empower your practice to focus more  
on its primary purpose

## OUR CAPABILITIES

For over twenty years, DataMatrix has perfected its business process outsourcing to empower medical practices by enabling operational efficiency and reducing administrative burdens. Our specialized BPO services allow healthcare providers to concentrate on delivering top-notch patient care while we streamline their critical back-office operations.

### **Voicemail Transcription**

No more lost voicemails or  
delayed responses to patients

### **FMLA/Disability**

Experienced staff to accurately  
complete the time consuming forms

### **Credentialing**

Streamlined process to reduce  
administrative overhead

### **Document Indexing**

Track and retrieve the patient records  
you need the moment you need them

### **Insurance Eligibility Verification**

Verification for scenarios that  
software has trouble verifying



# Boost Productivity & Increase Patient Care at Half the Cost

Our outsourced and co-sourced solutions **Empower Your Practice** to spend more time on patient care and become more profitable.

## Pricing

We offer industry-leading pricing. No long-term contracts and plans can be customized to your needs. Talk to us about bulk discount pricing.



### Medical Scribes

YOUR PRICE:

**\$16\***

Per Hour

Synchronous and asynchronous medical scribing. We also include a trained backup scribe to ensure no downtime or the need to train again.



### Prior Authorizations

YOUR PRICE:

**\$12\***

Per Hour

Maximize reimbursements and reduce denials. We accommodate all private insurance, no-fault, and worker's comp. We are 99+% accurate and HIPAA compliant.



### Transcription

YOUR PRICE:

**\$.12\***

Per 65 Characters

A trained team renders transcriptions, which are directly entered into any EHR system within 24 hours. Written notes are accepted.

\*Pricing will be customized to your unique requirements and volumes.  
Bulk discount available.