

QGenda

QGenda On-Call

Quickly identify and contact providers needed for time-sensitive care delivery

Managing call schedules for a health system can be a challenge due to inconsistent scheduling technologies and processes across departments and affiliated physician practices.

The lack of standardization creates unnecessary manual work, communication challenges, delays in communication, and risks to patient safety. Up to 40% of clinical communication time is considered problematic, meaning time is spent attempting, but failing, to reach the correct provider or searching for contact information.¹

QGenda On-Call centralizes employed and affiliated provider on-call schedules into an enterprise on-call directory that is easily accessible for all staff and providers via web or mobile app.

QGenda On-Call helps organizations:



Increase
operational
efficiency



Improve
provider and
staff satisfaction



Enhance patient
care quality
and experience

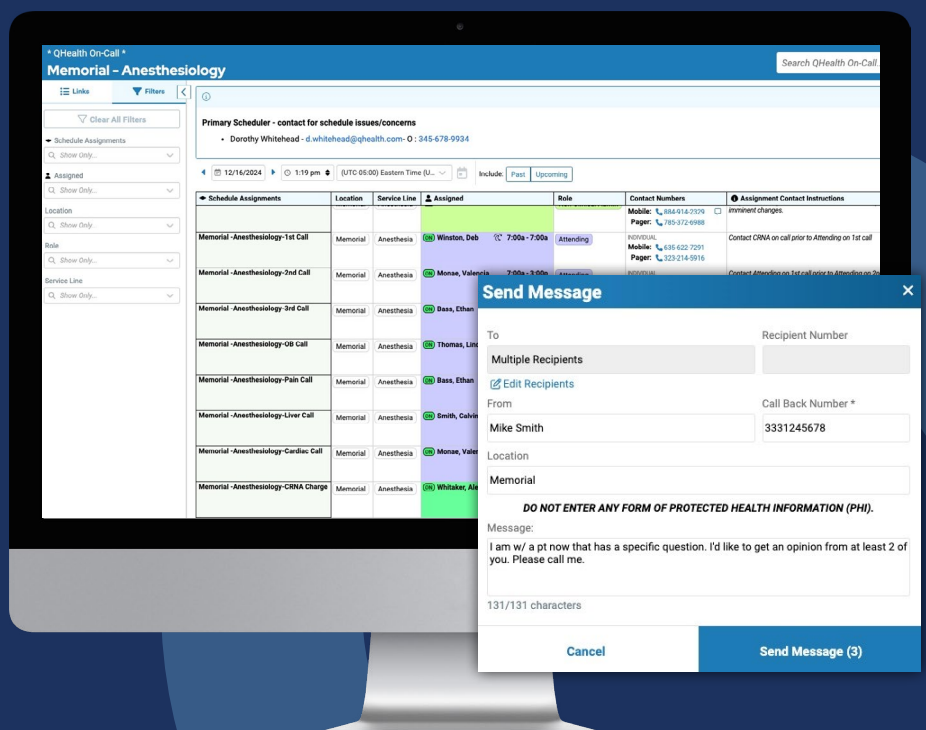


Improve
financial
performance

Increase Operational Efficiency

With QGenda On-Call, schedule data from many different service lines, departments, and affiliated providers are centralized and standardized for enterprise visibility and use*. The easily accessible On-Call Directory includes advanced search capabilities that help to streamline the identification of the correct on-call provider. Reliable results are returned even when using synonyms, short-hand, or department-specific colloquial language. The search feature also accommodates misspellings, particularly helpful when searching for an unfamiliar provider name or call type. Proven integrations with all major clinical communications vendors simplifies making contact via mobile or desktop and creates the foundation for an effective unified clinical communications strategy.

**The data in QGenda On-Call is as accurate and timely as the submitted schedules. Pairing QGenda On-Call with QGenda Advanced Scheduling for Providers significantly enhances the accuracy and timeliness of schedule inputs and changes.*



On-call schedules for the entire organization are centralized in the Directory, and users can drill down into the relevant location and specialty.

QGenda

Messages Settings Help John Log Out

QHealth On-Call

Call Schedules by Location

- Athens Hospital
- Buckhead Hospital
- Forsyth Hospital
- Johns Creek Hospital
- Memorial Hospital
- Midtown Hospital
- Outpatient Clinics
- Tucker Hospital

Help & Support

- How to Use QGenda On-Call
- Contact QHealth Support
- Operations and Workflows
- Schedule Management
- Shoutouts
- Workflow Improvement

Search QHealth On-Call...

Directory

Memorial Hospital Call Schedule

Search Memorial Hospital Call Schedule...

Directory

Who's On Call Right Now

- Who's On Call Right Now

ED Crash Teams

- ED - Cardio Crash Team

PeriOp Trauma Response Team

- OR - Trauma Response

Additional Resources

- Communications and Integrations
- Nested Schedules

Memorial Service Lines

- Administrative
- Anesthesiology
- Cardiology
- Chaplain
- Critical Care
- Dentistry and Oral
- Dialysis Services
- EarNoseThroat
- Echo
- Endocrinology
- Endoscopy
- Epilepsy
- Ethics
- Facial Trauma
- Facilities
- Gastroenterology
- General Surgery
- HemOnc
- ICU
- Infectious Disease
- Internal Medicine
- Neurology
- Nursing Ops
- Nutrition
- Ophthalmology
- Orthopedics
- Palliative Care
- Pathology
- Plastics
- Psychiatry
- Pulmonary
- Radiology
- RadOnc
- Rehab
- Sports Medicine
- Surgical Services - Peri Op
- Urology

Help & Support

- How to Use QGenda On-Call
- Contact QHealth Support
- Operations and Workflows
- Schedule Management
- Shoutouts
- Workflow Improvement

11:52

Back Who's On Call Right Now?

* QHealth On-Call *

Memorial - Anesthesiology

Sep 6th, 2024 | 11:49am

(UTC-05:00) Eastern Time (US & Canada)

Schedule Assignments	Assigned
Memorial-Anesthesiology-Boardrunner	ON Emer, Bernete 7a-7a
Memorial - Anesthesiology-1st Call	ON Fink, Richard 7a-7a
Memorial - Anesthesiology-2nd Call	ON Mobley, Dana 7a-3p
Memorial - Anesthesiology-3rd Call	ON Calista, Jim 7a-3p
Memorial - Anesthesiology-OB Call	ON Giovanni, Michael 7a-3p
Memorial - Anesthesiology-Pain Call	ON Mobley, Dana 7a-3p
Memorial - Anesthesiology-Liver Call	ON Thomas, Linda 7a-7a
Memorial - Anesthesiology-Cardiac Call	ON Calista, Jim 7a-5p
Memorial - Anesthesiology-CRNA Charge	ON Curtis, Asam 7a-7p
Memorial - Anesthesiology-CRNA Call	ON Babcock, Russell 7a-7a

Home

Swaps

Messages

Schedules

Increase provider and staff satisfaction

Physicians and staff have increased visibility into their schedules with anytime, anywhere access via a user-friendly mobile app. The app allows self-service for real-time shift swapping and requests. The provider-driven requests and changes are administered with robust rules to maintain schedule integrity. Changes made by system administrators or the providers are automatically updated in QGenda On-Call and the clinical communication system(s). With accurate on-call data, fewer providers are contacted when off-duty, decreasing their frustration with unnecessary disruptions.

Mobile app provides flexibility and real time schedule changes for accurate, reliable on-call data.

Enhance Patient Care Quality and Experience

The reliable and interactive on-call provider contact data found in QGenda On-Call drives faster communication with providers to expedite care in critical patient care situations. The reduction in time spent locating on-call providers also frees time for more direct care at the patient bedside or performing other tasks that may otherwise be delayed and impact patient experience.

Furthermore, complete provider coverage is necessary for optimal care. QGenda helps ensure complete on-call assignment coverage by automatically alerting schedule owners of any gaps in coverage, thus reducing risk of patient safety incidents and EMTALA violations. The audit trail automatically logs changes and updates to promote system integrity.

Improve Financial Performance

With every ten minutes of additional patient wait time in serious cases, hospital cost of care increases by an average of six percent.² Shaving off minutes in finding the on-call provider helps reduce the risk of negative financial outcomes.

Also, delivering timely care increases patient throughput in the ED so that more patients can be seen and therefore improve the rate of admissions. Patients receiving timely, high quality care from the right providers ultimately supports a healthy contribution margin for health systems.

Seamlessly Normalize and Integrate Healthcare Workforce Data

The nature of scheduling varies widely between departments. Some specialties are shift-driven while others are task-oriented, or a mixture. Each specialty has nuances that impact scheduling requirements and nomenclature. QGenda On-Call normalizes these differences and enables a consistent enterprise view in a centralized location.

QGenda On-Call integrates with industry-leading clinical communication systems and EHRs to ensure accurate data flows across your data ecosystem. As the centralized location for call schedules, QGenda On-Call drives the latest scheduling data into your systems, eliminating the manual, redundant process of transcribing a master call schedule into multiple data repositories. When any change is made to the call schedule, the changes will automatically reflect in the clinical communication system and EHR.

Learn more about QGenda On-Call at
www.qgenda.com/on-call

¹<https://www.ncbi.nlm.nih.gov/books/NBK43663/>

²<https://doi.org/10.1111/ecin.12849>