

Dr. Allison Hockman Reduces Documentation Time by 75% with DeepScribe: “I get to go home before the sun goes down.”

Challenges

Prior to DeepScribe, Dr. Allison Hockman was heavily burdened by the administrative duties of practice. Even with a lower patient volume, Dr. Hockman consistently brought work home with her, regularly charting late into the night. As a young professional, this introduction to life as a practicing clinician was discouraging and burdensome. Recognizing her own technological limits, Dr. Hockman sought an easy-to-use solution that would help augment the documentation burden while allowing her to focus more intently on her patients.

“

Documentation is the bane of my existence. Before [DeepScribe] I was tired, overwhelmed, and completely bogged down in the administrative duties of practice.”

Results

With DeepScribe, Dr. Hockman can tap a button on her smartphone and trust that her documentation is captured in all of its complexities. Since adoption, Dr. Hockman has increased her patient capacity while drastically improving her bandwidth to focus on and connect with her patients. Without work and life constantly pushing and pulling on the other, DeepScribe has given Dr. Hockman renewed peace. “Working with [DeepScribe] is very simple, very effortless,” she said. “Now I get to go home before the sun goes down.”

1. Reduced Documentation Time
2. Minimal EHR Tasks
3. Increased Patient Capacity and Revenue
4. Improved Work-Life Balance

“

I get to go home before the sun goes down [and I have] more time for family and friends; my two dogs. My life has been reinvigorated.”

75%

decrease in overall documentation time

88%

decrease in pajama time documentation

61%

decrease in EHR keystrokes per visit

Outcomes: ROI and Testimonial

Dr. Hockman is a perfect example of how DeepScribe can transform every element of practice. With DeepScribe, Dr. Hockman has been able to increase her patient volume and revenue all while reducing every element of the documentation process.

“I was seeing a lower volume of patients because documentation burden took up so much of my day. Now that I have the opportunity to focus less on documentation and notes, my efficiency is much improved.”

The effect of that efficiency trickles down through every element of work and life. “Before [DeepScribe] I was tired, overwhelmed, and completely bogged down in the administrative duties of practice. I have more time for work and also more time for my life outside of work and that has been truly amazing.”

Background

Rockville Internal Medicine Group is located in Rockville, Md. Dr. Allison Hockman has been serving the community of Rockville, Md for roughly 5 years, with dedicated care and high patient volume. Dr. Hockman is committed to engaging with her patients and providing quality care, while preserving her well-being outside of work.

Methodology

Both objective customer use data and subjective self-reported data was used to gather insights for this case study. The customer use data was collected directly from RIMG's partner, Privia Health, and provided an objective and comprehensive view of the clinician's usage patterns. To corroborate this information, we also gathered self-reported data on the clinician's experience using DeepScribe through a structured interview protocol. Any discrepancies or gaps were discussed and clarified during the interview process to ensure data was consistent and representative of the clinician's true experience.