Healthcare's automation platform for patient engagement and staff workflows

At Notable, we're on a mission to simplify and optimize healthcare for humanity. We do this by automating more than one million repetitive workflows every day across thousands of sites of care.

Powered by Patient AI – our unrivaled intelligence engine – Notable analyzes every medical record and document in your EHR to deliver each patient a fully personalized digital experience, and uses automation to eliminate faxes, phone calls, workqueues, and manual data entry for your staff.

The result: simplified care for patients, the elimination of burdensome manual work for caregivers, and improved financial health for healthcare providers.

Personalize the patient experience. Automate the work.

Registration & Intake
Expand patient access, while automating all the work for staff.

Authorizations
Enable patients to get the care they need faster.

Scheduling & Referrals
Prompt patients to self-schedule the care they need.

Population Health
Expand care gap closure and accurate condition capture.

Assistant
Empower patients to access care through an AI-powered chat interface.

Superior patient outcomes

Intermountain Health · ThedaCare.

96%
patient satisfaction

3x
increase in patients with closed care gaps

Increased operational efficiency

North Kansas City Hospital · MERITAS HEALTH · Reid Health

$840K
annual cost savings from **23%** reduction in no-shows and cancellations

$2M
annual cost savings from recruiting, hiring, and training staff

Improved financial health

CASTELL · Care New England

$2.8M
annual cost savings from **47** FTE capacity created

$644K
annual cost savings from **55%** reduction in authorization write-offs

Registration & Intake

Expand patient access, while automating all the work for staff

> We are investing heavily in intelligent automation because we have seen firsthand its potential to maximize patient engagement and extend the capacity of our workforce, without disrupting legacy technology infrastructure.

Terry O'Neil, CIO
Good Shepherd

Remind and reschedule
Decrease no-shows with appointment reminders that enable patients to confirm, cancel, and reschedule their care

Prepare clinical intake
Decrease wait times by digitally enabling patients to provide clinical updates to their care team

Verify insurance and identity
Decrease registration-related denials by enabling patients to complete insurance and demographic registration

Pay
Increase payments by empowering patients to make their co-pay, prepay, and address outstanding balances with an intuitive financial experience

Message
Save time for staff by sending broadcast communications for unanticipated events at scale

AUSTIN REGIONAL CLINIC **50%** decrease in eligibility- and registration-related denials

Intermountain Health **300%** increase in payment collections

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Authorizations

Enable patients to get the care they need faster

> Notable's iterative, data-driven approach enables us to stay lean, yet error-free. I'm proud to say intelligent automation is core to our strategy for enhancing a high-performing, patient-centered revenue cycle.

Krysten Blanchette, VP of Revenue Cycle
Care New England

Workqueue clean-up
Filter out accounts that do not require prior authorizations.

Instant approval submissions
Submit auto-authorizations to payer portals without staff intervention.

Statusing
Keep tabs on the status of every authorization in the EHR.

Notice of admission
Instantly execute notice of admissions into the payer portal.

Care New England **55%** reduction in authorization-related write-offs

80% reduction in authorization turnaround time

KLAS RESEARCH
CUSTOMER RATED
Performance Insights Data

1M+ tasks automated daily

32M+ cumulative patients served

10K+ sites live

50% of our customers expand their partnership within the first year

Scheduling & Referrals

Prompt patients to self-schedule the care they need

> By investing in intelligent automation, we are removing the burden on the patient to determine when they need to be seen for care. At the same time, we are enabling the provider to take a more proactive approach with each of their patients.

Kristen Guillaume, CIO and VP of Marketing
North Kansas City Hospital and Meritas Health

Outbound Scheduling (Referrals, Pending Orders, and Return-to-Clinic Scheduling)
Proactively identify and prompt patients to self-schedule recommended care

Referrals order entry
Create referral orders in the EHR via data extraction of incoming faxes, EHR messages, and referral portals

93%
appointments booked without staff intervention

20%
referrals scheduled without staff intervention

Population Health

Expand care gap closure and accurate condition capture

> We have extended the capacity of our current workforce and armed them with actionable insights to deliver the highest quality care to each and every patient. Now, they spend less time clicking and searching and more time working with patients.

Dave Henriksen, VP of Clinical Operations
Castell

Care gap scheduling
Validate and reconcile care gaps by analyzing the patient's medical record and proactively surfacing recommendations

HCC chart review
Improve accurate condition capture by discovering clinical data and confirming documentation

$2.8M
annual cost savings

70%
reduction in daily chart review time

Assistant

Empower patients to access care through an AI-powered chat interface

> With Notable Assistant, we can create a personalized, responsive healthcare journey for each of our patients.

Kristen Guillaume, CIO and VP of Marketing
North Kansas City Hospital and Meritas Health

Patient navigation
Help patients navigate services using data from your website, EHR, call scripts, and more

Scheduling
Enable patients to schedule, reschedule, and cancel appointments 24/7
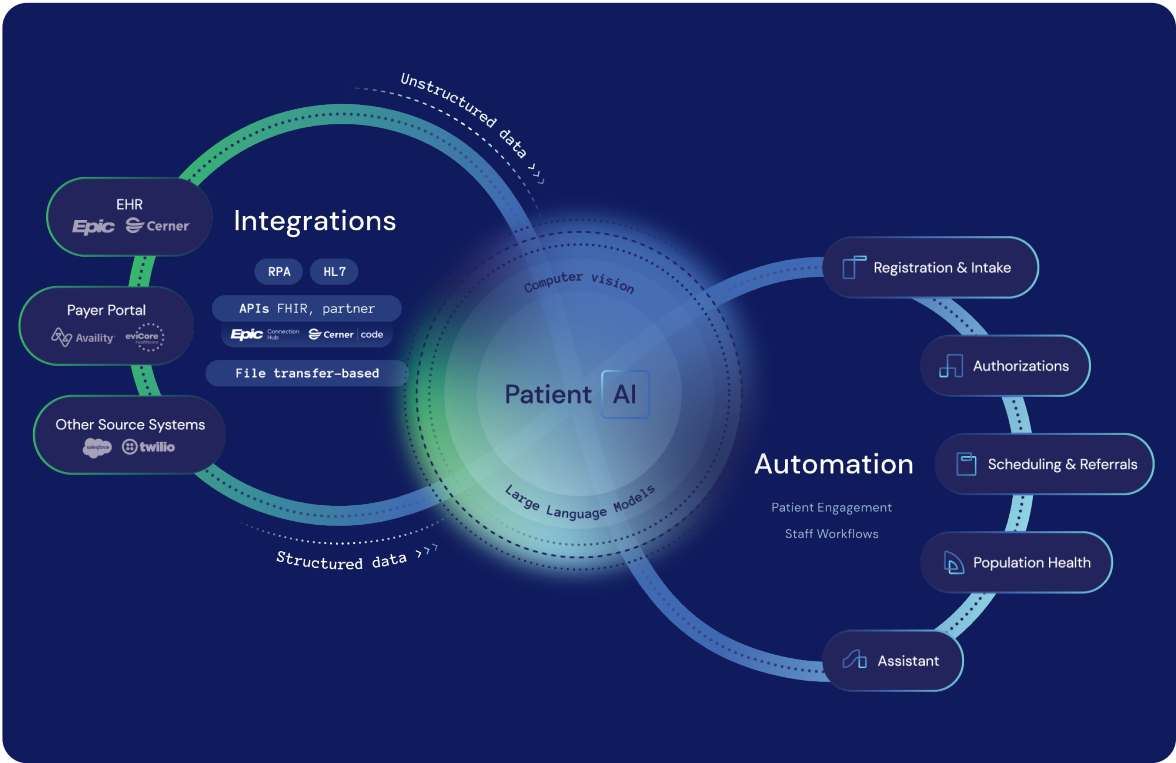
Payment collection
Increase collections with secure, chat-based payments

Prescription refill
Guide patients through the medication refill process without any phone calls

The Notable platform

Powered by Patient AI, Notable is the intelligent infrastructure that personalizes every care journey for patients and automates the work for providers and payers. This allows providers to serve more patients, more effectively, without needing to hire more staff.

Seamless integration

Notable reads and writes the right data in the right fields within any source system, using the right integration methodology (such as APIs, RPA, HL7, and more).

Flow Studio

Build, configure, and monitor your automations with a no-code interface.

Data Security