

25% Fewer Denials and 5.7x ROI: Fox Valley Orthopedics' AI-Powered RCM Transformation

Fox Valley Orthopedics is a leading orthopedic care provider based in Illinois, serving 35,000 patients annually across a network of physical therapy clinics, ambulatory surgery centers, and specialty practices. Committed to delivering compassionate, efficient care, Fox Valley invests in cutting-edge technologies and clinical advancements to remain at the forefront of orthopedic medicine.

The Challenge

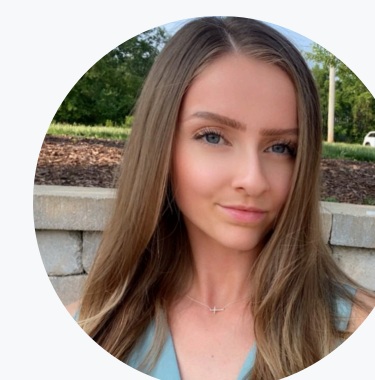
The client was facing **limited visibility** across disconnected systems, making it difficult to identify errors that impacted reimbursement and slowed resolution. **Manual reporting** and **time-consuming analysis** led to delays, inconsistent metrics, and strained resources.

The Solution

- **Real-Time Alerts** enabled early detection of denial trends, allowing the team to investigate and resolve issues before they became revenue threats.
- Smart Task Prioritization enabled staff to take immediate action on high-impact tasks, resolve denial root causes efficiently, and minimize time spent searching for issues.



“Looking into the future, I am optimistic about innovation and staying ahead of healthcare curve balls. **Adonis has removed the guesswork, monotony, and manual burden from reporting and other revenue cycle workflows.** We can now focus on what truly matters, the patients.”



Elizabeth Bauer
Process Manager, Fox Valley Orthopedics

From Alerts to Action

Adonis helped the client **prevent over \$200K in lost revenue** by identifying a CO197 denial spike tied to a payer policy change, enabling quick action that **reduced denials by 84% in three weeks**. In a separate incident, Adonis flagged another CO197 spike caused by mismatched billing codes, leading to a **60% drop in denials** within one week.

Adonis Alerts enabled the team to **act faster** on key insights, improving cash flow and staff efficiency while fostering cross-team alignment that enhances collaboration and the patient experience.

With Adonis, the team at Fox Valley Orthopedics achieved:

5.7x

ROI within the first 4 months of the year

25%

reduction in denial rate within the first year of partnership