Coding Management Solutions

Drive improvements that accelerate cash flow today and secure your bottom line

The R1-end-to-end revenue cycle management solution is a highperformance blend of technology, operations expertise and talent. By designing revenue cycle solutions from the patient's perspective, we help our clients improve satisfaction, reduce cost, and streamline RCM workflows.

>>> Up to 30% reduction in DNFB

- >>> 15-40% cost savings versus internal and standard market solutions
- >>> Up to 2–3 times more coding capacity
- Up to 3 -5 times more quality assurance coverage

R1 Coding Solutions

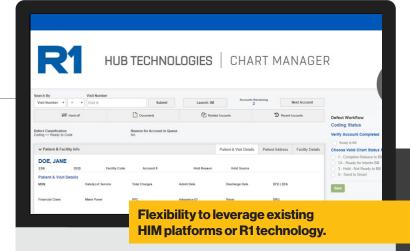
Coding for healthcare services is an increasingly complex discipline requiring ongoing attention and understanding of regulatory changes, patient care and clinical documentation. Coding requires highly skilled staff in a competitive labor market. Healthcare providers are forced to acquire technology and leverage other costly alternatives, such as temporary workers, to fill gaps. Some of these temporary solutions do not result in quality work, thus impacting the integrity of the entire revenue cycle, and ultimately financial outcomes.

R1 Coding Management Solutions offers a differentiated approach to coding capabilities with demonstrated results. Through a combination of services, education, quality measurement and analytics-driven continuous improvement,

R1 offers an effective partnership to support your strategic revenue cycle goals. R1 consistently surpasses coding audit requirements contractually agreed upon with our customers.

R1 Coding expertise and resources include:

- 2,500 certified medical coders, including
 1,800 who support coding operations in India.
- 30M+ visits spanning 40K+ providers as part of our physician coding business.
- Coding for all physician specialties, as well as facility coding for inpatient, outpatient surgery, observation, ED, ancillary/diagnostic and series/rehab service lines.
- Automation and workflow management.



Four core components drive performance quality and consistent results:



Business Intelligence & Analytics

Insight into performance is the cornerstone of achieving high quality and accuracy in coding. Daily DNFB and weekly individual productivity scorecards enable transparency into processes and team member effectiveness.



Accountability Framework

A governance structure leveraging defect-oriented analytics, standard tolerance thresholds, and account ownership drives quick containment of issues and ensures DNFB stays on track.



Human Capital Management

Comprehensive screening and onboarding of candidates paired with thorough training and continuing education provides the foundation of an effective coding organization. Data driven performance management and quality assurance deliver ongoing consistency in team member results.



Quality Management

A four-stage quality and compliance program, including pre-bill audit, review by certified auditors, corporate compliance review in high-risk areas, and external audits (as deemed necessary), minimizes risk related to coding and billing accuracy.



In addition to finding and uncovering net revenue for our organization, R1 works closely with our clinical and corporate teams to educate and correct billing and coding practices on the front end to mitigate downstream issues



Kim Shrewsbury
Chief Financial Officer (former)
Ascension, Gulf Coast Ministry
Pensacola, FL

Revenue cycle solutions designed from a patient's perspective.

The R1 end-to-end revenue cycle management solution is a high performance blend of technology, operations expertise and humanity.





ORDER TO INTAKE

- Scheduling
- Pre-Registration
- Clearance
- · Financial Counseling
- · Online/In-Person Arrival



CARE TO CLAIM

- · Level of Care
- Case Management
- Utilization Review
- Charge Optimization
- Coding
- · Acuity Capture



CLAIM TO PAYMENT

- Billing
- Denials Management
- Customer Service
- · Reconciliation

