

hellocare: Tech Specs



Easy deployment: hellocare's virtual care delivery platform offers seamless deployment with its all-in-one device that requires only power and internet connectivity, making it effortless to implement and integrate into existing infrastructure. It requires zero infrastructure investment from the provider's side.

State-of-the-art device management platform: hellocare provides a cutting-edge device management platform that allows for efficient and effective management of the virtual care devices. It includes advanced capabilities to limit bandwidth consumption, ensuring optimal performance, and the ability to whitelist IPs for enhanced security.

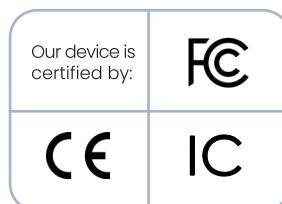
End-to-end encrypted communication: hellocare ensures enhanced security through its end-to-end encrypted chat, audio, and video capabilities. This robust encryption technology safeguards patient information and conversations, protecting sensitive data throughout the communication process and maintaining strict privacy and compliance standards.

Build-in Alexa and the only certified healthcare device to enhance patient engagement and experience via voice controls.

Video <ul style="list-style-type: none"> • Sony Starvis + NIR Image sensor 4K Camera • Lens - F.2.2 FOV 116.8 deg • IR Lights and night filters for color night vision • Hardware based camera privacy switch 		Camera <ul style="list-style-type: none"> • Internal camera with pan, tilt, and 5x digital zoom • Up to 30x optical PTZ camera 	
Audio <ul style="list-style-type: none"> • Built-in smart mic array - 4x High sensitivity MEMS mic array • 16-core high powered dedicated voice processing DSP • 24+ feet voice pickup with VoIP and Smart Assistant automatic modes • Built-in supplementary speakers with 6W power 		Computing Unit <ul style="list-style-type: none"> • Quad Arm Cortex A76 8-Core CPU • ARM Mali G610MC4 GPU • NPU 6 TOPS 3 Core • 8GB LPDDR4 RAM • 64GB Internal Storage 	
Connectivity <ul style="list-style-type: none"> • WiFi 2.4, 5 GHz IEEE 802.11a/b/g/n/ac/ax (WIFI6) • Bluetooth 5.1 • Ethernet 10/100/1000 (RJ-45) 		Input Output <ul style="list-style-type: none"> • 1 x USB 3.0 Type C • 1 x MicroSD XC • 1 x HDMI 2.0 (Input) • 1 x HDMI 2.0 4K60 (Output) • Remote control (for debugging) 	
Display <ul style="list-style-type: none"> • Leverages existing TV display • Automatic TV control 	Dimensions 11" (L) x 2.5" (H) x 3" (D)		

We are a certified Healthcare Platform by the highest standards.

Privacy is a fundamental human right. At **hellocare**, it's also one of our core values. We design our products and solutions to be secure and protect your privacy and give you control over your information and interactions between patient and provider.



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