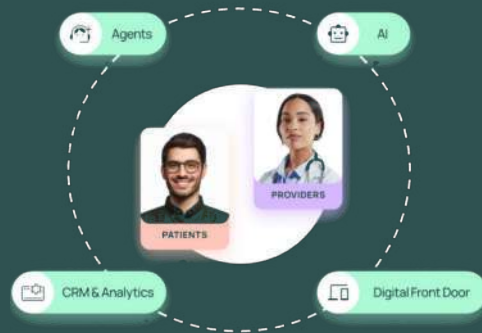


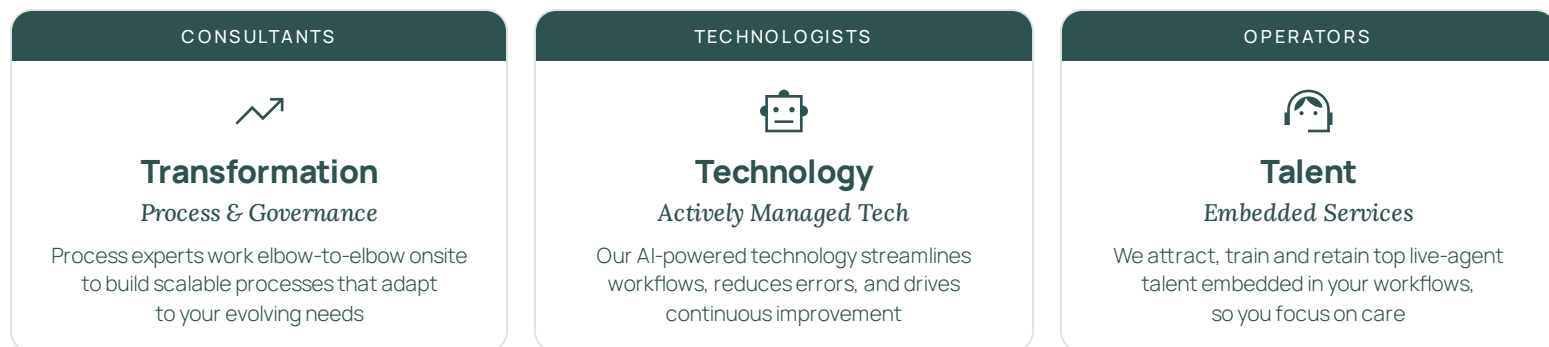
Your *trusted*

Operations Partner: Patient Access & Front Office

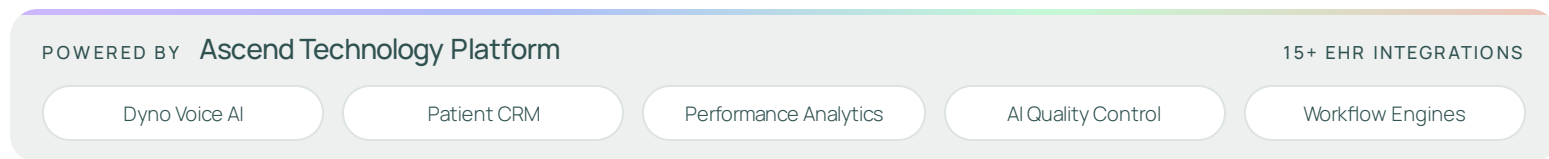
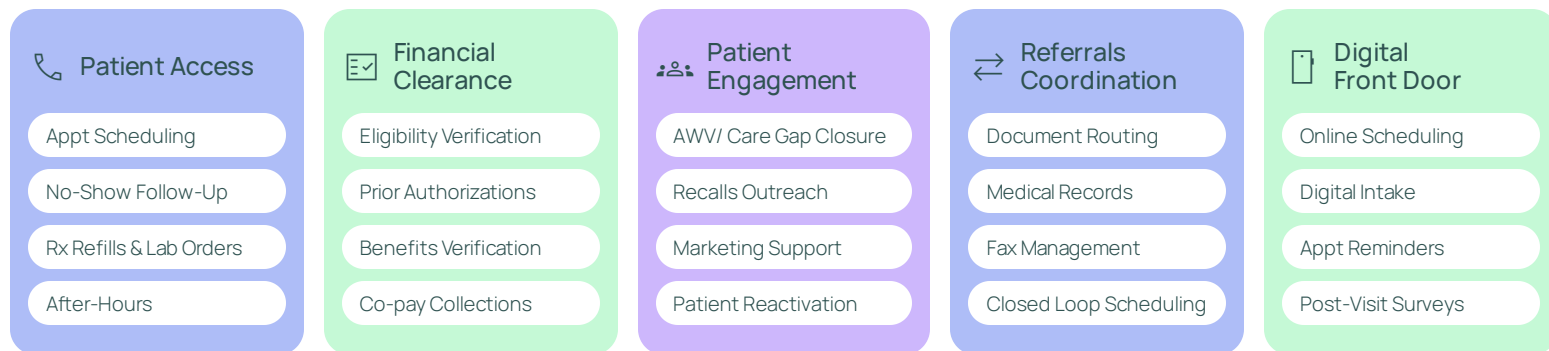


AI for scale. Humans for judgment.
Together as one team *running* your front office.

THE THIRD WAY MODEL



WE PROVIDE



ACROSS 22+ SPECIALTIES



CLIENT RESULTS

40%
Annual
Client Savings

4.8 / 5
Average Patient
Satisfaction Score

15%
Increase in
Annual Visits

\$5.7M
Annual Impact
per 100 Providers

Scaling to 16 specialties — an *enterprise partner* for patient access


110+
PROVIDERS

16
SPECIALTIES

Cardiology

Dermatology

Endocrinology

ENT

Family Medicine

Gastroenterology

General Surgery

Internal Medicine

OB-GYN

Oncology

Ophthalmology

Orthopedics

Pediatrics

Pulmonology

Urology

Vascular Surgery

Before Third Way Health, patient access was fragmented and hard to manage for Palomar Health Medical Group. After providing **top-tier access**, **higher provider utilization**, and **material financial impact** in two specialties, Palomar named Third Way Health its enterprise patient access partner — supporting 110+ providers across 16 specialties.

Proven results

27

PROVIDERS · 2 SPECIALTIES

98% answer rate

99% scheduling accuracy

-60% no-shows

+10% appointments

4.8/5 patient satisfaction

57% cost savings



Enterprise impact

110+

PROVIDERS · 16 SPECIALTIES

- ✓ Only one vendor to manage
- ✓ Unified reporting & accountability
- ✓ Consistent, multilingual patient experience
- ✓ 100% uptime with AI + live agent model

\$4.2M
COST SAVINGS

+

\$2.1M
NEW REVENUE

=

\$6.3M
NET ANNUAL IMPACT

“

You guys have gone above and beyond as partners, standing with us through all of our challenges. We are confident that you're the right partner for this expansion.

CEO, PALOMAR HEALTH MEDICAL GROUP

“

I can tell you we've been trying for many years to build effective patient access and call center solutions in house and with other partners, nothing worked until you guys.

CMO, PALOMAR HEALTH MEDICAL GROUP