

# Remote Care Management Services

Prevounce's team of experienced care managers serve as an extension of your practice, delivering valuable remote patient monitoring (RPM), chronic care management (CCM), and advanced primary care management (APCM) services to patients on your behalf.

## Launch and scale profitable remote care initiatives with ease:

Develop, launch, and scale revenue-generating RPM and CCM programs without overworking existing or hire new staff. Our team:

- Helps identify and enroll eligible patients based on program goals and reimbursement criteria.
- Integrates billing information for easy input into your revenue cycle management platform.
- Proactively alerts you to critical patient health events with customizable notification triggers.



## Deliver more comprehensive patient care:

Our team of care managers, which includes licensed nurses, medical assistants, and clinical social workers, will conduct ongoing care management services on your behalf. Care managers:

- Develop custom patient care plans using evidence-based guidelines under in-house physician supervision.
- Call patients, document in practice-accessible patient profiles on the Prevounce platform, and log time toward billing thresholds.
- Cover a range of topics with patients, including social determinants of health, emotional well-being, and care coordination.



## Improve patient satisfaction and loyalty:

On your behalf, care managers build meaningful connections with patients who may only visit your office once or twice a year. Your patients:

- Receive a dedicated care manager to foster personalized, consistent experiences, strengthening the bond with your practice.
- Can call or text their care manager any time, going above and beyond typical care manager outreach.
- Buy in and benefit from invaluable preventive services that keep them healthier and more engaged in their care.



## Interested in learning more?

Visit us at [prevounce.com](http://prevounce.com) or speak with a member of our team at (800) 618-7738