QGenda

Advanced Scheduling for Providers

Decentralized provider scheduling with little governance results in a large number of disparate and often manually-built and maintained schedules. Scheduling ecosystem complexity leads to lack of data and process standardization across hundreds of schedules and prohibits system-wide visibility into workforce metrics such as provider utilization and performance. The lack of transparency results in missed opportunities for more informed workforce planning and increased patient throughput.

QGenda Advanced Scheduling for Providers offers a single solution for the entire enterprise while addressing the unique scheduling needs of each healthcare specialty, department and care setting. Centralization of scheduling data provides greater visibility and deeper understanding of labor costs and trends, and empowers better workforce utilization for fluctuating demand as well as future growth.

Advanced Scheduling for Providers helps organizations:

- Improve financial performance
- Maximize workforce productivity
- Improve provider satisfaction
- Reduce IT complexity

Improve Financial Performance

- **25% reduction in labor expense** with optimized schedules that help to decrease overtime, extra shifts, and locums[2]

- **Reduction in IT costs** by minimizing tech redundancy and lowering licensing, support, maintenance, and training fees

- **Improved patient throughput** with optimized provider schedules

Maximize Workforce Productivity

Build Optimized Physician Schedules Faster

Advanced Scheduling for Providers is powered by an essentially infinite number of rules and a proven algorithm that removes administrative burden from providers and staff and generates, in seconds, optimized schedules that accommodate skill sets, preferences, and specialty- or department-specific requirements. It also identifies gaps or conflicts that need resolution before the final schedule is delivered to ensure providers are allocated properly to handle patient volume. Advanced Scheduling for Providers can reduce time spent creating schedules by 50 percent.[1]
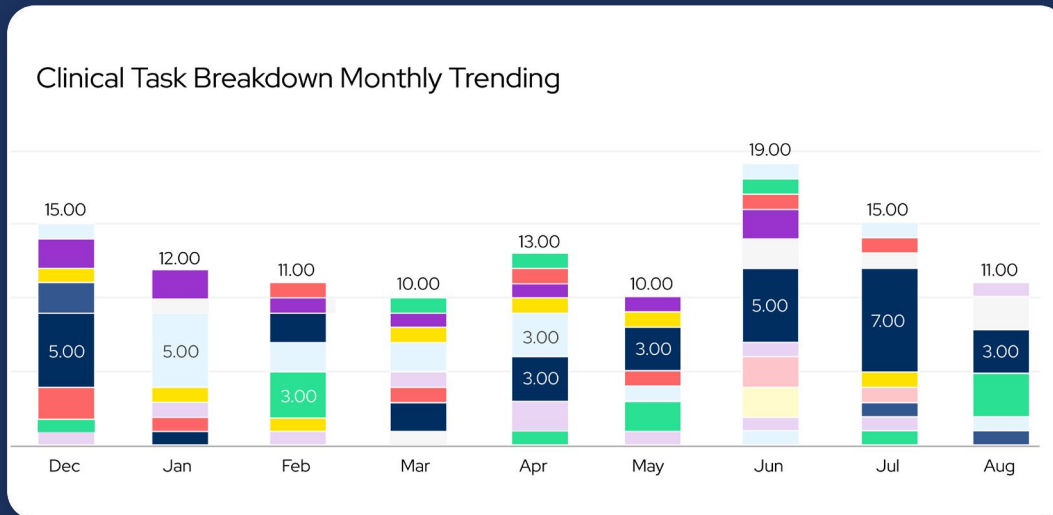
Gain Greater Workforce Visibility with Actionable Reporting and Analytics

Advanced Scheduling for Providers delivers a single source of truth for physician schedule data as well as other care team members often practicing alongside physicians such as physician assistants and nurse practitioners. The solution leverages the consistent and centralized data to deliver powerful pre-built and configurable reporting capabilities that help physician leaders to better understand and manage how the workforce is deployed. Users can easily run and share detailed reports such as calendars by task or staff, swap logs, actual hours worked versus contracts, work patterns, clinical and non-clinical time, and much more. This information empowers data-driven decisions to increase physician productivity and performance and better understand potential risk areas.

	Clinic Sessions				Call Weeks				Clinical Project Days			
	Credits Actual				Shifts: Actual				Shifts: Actual			
	7/1-7/31				7/1-7/31				7/1-7/31			
	Actual	Ideal	Max	Diff	Actual	Ideal	Max	Diff	Actual	Ideal	Max	Diff
Alequin, J	14	14	20	0								
Hao, H	12	14	20	-2								
Libscomb, L	10	8	15	0								
Altman, D					1	1	2	0	3	4	6	-1
Copeland, W					1	1	1	0	2	4	6	-2
Green, S					1	1	2	0	3	4	6	-1

QGenda Workforce Insights for Providers

Pulling system-wide data from Advanced Scheduling for Providers, QGenda Workforce Insights for Providers delivers interactive data visualizations with drill-down capabilities that help proactively identify trends and opportunities for improvement. For example, visibility into "time worked" versus "time away" and "scheduled time" versus "actual time" for all providers can highlight discrepancies that may indicate performance issues or risk of burnout.

Clinical Task Breakdown Monthly Trending

	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Total	15.00	12.00	11.00	10.00	13.00	10.00	19.00	15.00	11.00

For more information about Insights, visit www.qgenda.com/insights.

Improve Provider Satisfaction

Achieve Schedule Balance and Equitability

Complete and equitable schedules based on work targets set for the provider throughout the year improve engagement and satisfaction. Providers can view vacation time, rotation information, and clinic-based scheduling in a single solution. This convenient access to system-wide information helps to promote satisfaction and improve work/life balance.

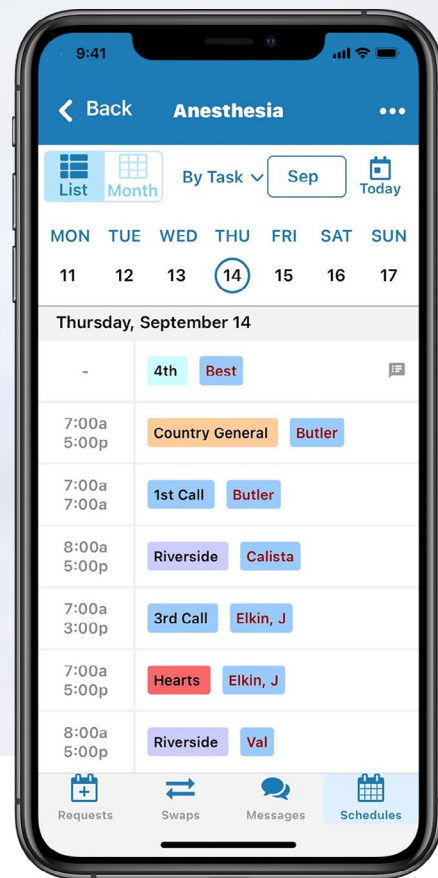**Promote Autonomy with Flexible Shift Requests and Swaps**

Convenient self-service gives physicians more flexibility and control over their schedules. Physicians and other clinicians on the schedule can submit requests for time away, vacation, CME, meetings, or any other relevant activity. These scheduled users also have the ability to initiate swaps and trades using the QGenda desktop or mobile app. The rules-based engine streamlines the administrative process and ensures that all change requests adhere to provider skillset and FTE requirements, and care team members are instantly notified about the revised schedule.

Better Manage Compensation with Accurate Schedules

By creating equitable and balanced schedules from the start and making it very easy for physicians to access their schedule and change it as needed, the schedule itself remains current and gains credibility. In turn, there is increased confidence in the schedule as a basis for compensation, in that payroll can be verified by evaluating contractual commitments against the schedule, removing reliance on providers' self-reported time tracking.

Mobile App

The QGenda mobile app gives providers immediate access to the most up-to-date and accurate schedule on any device. Color-coding and configurable filters make it easy for providers to identify when and where they are working. Physician schedules can also be synced with Google, Microsoft, and iOS calendars.

Reduce IT Complexity

Centralization of scheduling can reduce the number of vendors within an organization significantly. With simplification of the vendor network comes consistency of processes and improved governance across departments. Additionally, to ease the burden on IT when changing the scheduling ecosystem, QGenda experts equipped with proven methodologies provide a consultative approach to implementation to ensure a successful project and a faster path to clinical, operational and financial outcomes.

Seamlessly Integrate Healthcare Workforce Data

QGenda Advanced Scheduling for Providers delivers key workforce data to critical systems in the healthcare IT ecosystem, such as the HRIS and EHR, to improve processes, efficiency, and accuracy. QGenda offers seamless integration with more than 85 key systems, including clinical communications, resident management, and more.

Learn more about QGenda Advanced Scheduling for Providers at www.qgenda.com/scheduling