



Q-rounds improves the patient experience to increase patient satisfaction scores.



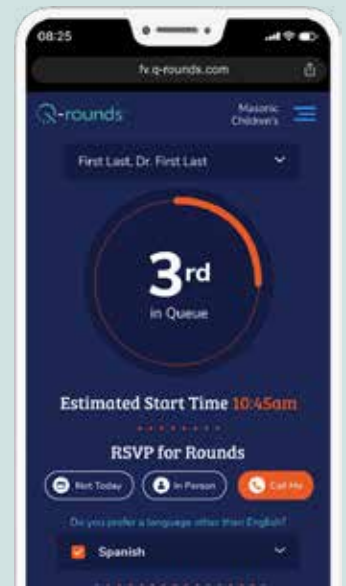
Beyond direct reimbursement, research demonstrates a strong link between patient satisfaction and financial performance. Hospitals with improved satisfaction scores not only enhance their reputation but also see higher profitability, a relationship that holds even when considering other performance factors. Compared to similar hospitals in the market, a 10% increase in top-box ratings is linked to a 1.4% net margin increase and a 1.3% boost in Return on Assets (ROA).

For example, a hospital system with over 250 beds could potentially gain around \$11.4 million in profits due to improved patient satisfaction scores.

Q-rounds has a profound impact on enhancing patient satisfaction. By streamlining the rounding process and providing Time Transparency™ with real-time updates on rounding schedules, patients and families are empowered to anticipate and actively participate in discussions with their care teams, and if families are not able to be present for rounds due to employment or transportation barriers, Q-rounds brings them to the bedside virtually via one-click telehealth.

197%

Increase in family attendance at rounds when Q-rounds was used.



100% of families of families who have used Q-rounds indicated they would want the next hospital their loved one was at to have Q-rounds.