



Front Desk AI Agents for Better Patient Access

Transform how your medical practice handles patient interactions—with **zero hold times and 24/7 service** that lets patients call or text with AI anytime, day or night.

Why medical practices love Talkie

- **All calls are answered instantly.** No hold music, no voicemail.
- **Staff is no longer overwhelmed** by repetitive, high-volume calls.
- Patients can take action—**schedule visits, request refills, get answers**—whenever it's convenient, even after hours.
- **No-shows drop with automated reminders.** Talkie confirms upcoming appointments by call or text, and if a patient needs to reschedule or cancel, it handles that on the spot.
- **Every patient interaction is automatically documented in the EHR.** No manual entry, no missed notes.
- **Talkie works your recall list for you.** Following your practice's instructions, AI agents call overdue patients and book them straight into the EHR.

Over the last month, Talkie's handled over 6,000 phone calls. They work with our workflow; we don't have to conform to theirs. The other day, I walked out with the phone supervisor at 5:05, and they were just like, 'Oh my gosh, we never get out of here close to 5. We're usually out of here around 6.' So they were all smiles. The Talkie team wants you to succeed, and they do whatever they can to make sure the implementation is successful.

>> [Read the full case study.](#)



Leasa Horst
Practice Administrator
ESD Pediatric Group



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missed calls

300,000

unique patients helped
by Talkie every month

300+

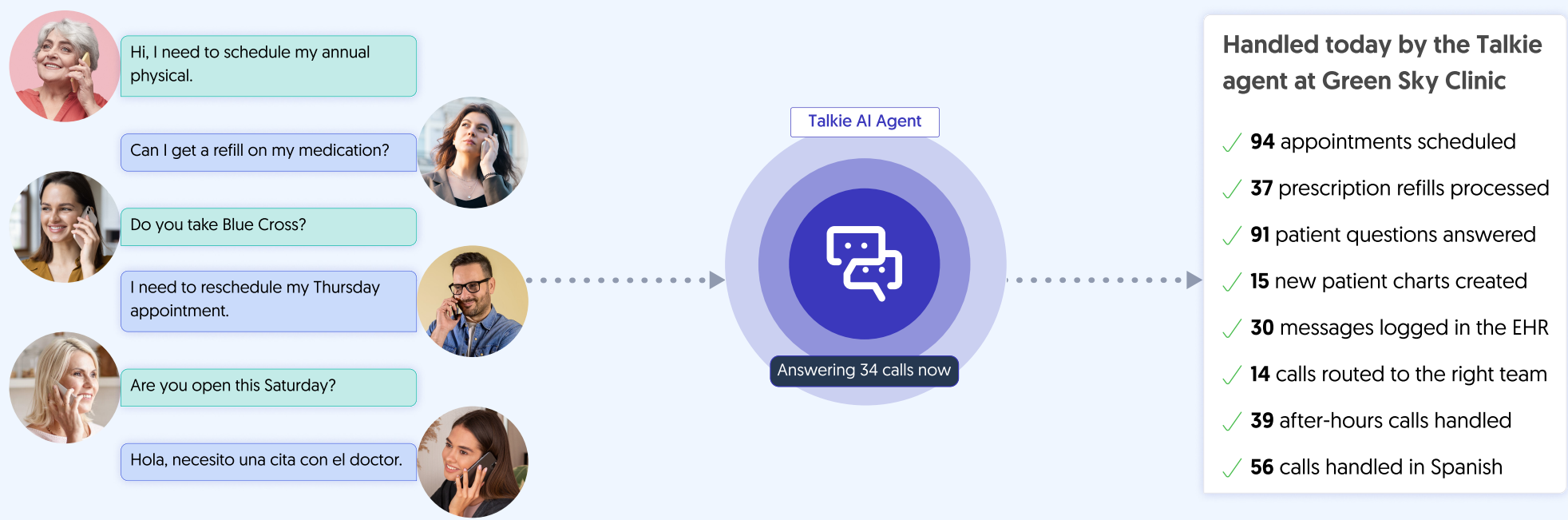
practices supported

24/7

availability



AI agents with every skill your practice needs to better serve your patients



Deep integration with leading EHRs



- Talkie’s AI agents are natively integrated with four EHRs, which means:
- Appointments scheduled by the AI **appear in your EHR calendar in real time.**
 - Prescription refill requests are sent **directly to your care team** inside the EHR, ready for action.
 - **New patient charts are created during the first call**—no back-and-forth, no duplicate data entry.
 - Every patient conversation is **summarized and logged in the EHR**, so nothing slips through the cracks.

Talkie had made a great impact on our practice. I find that the value is only getting better as we go along. It allowed our patients to be able to reach us 24 hours a day. We love the fact that our Korean patient is able to call and is able to get [AI] Rachel to speak in Korean. For all of my staff to be able to handle 100 calls a day, it’s impossible. But with Talkie.ai—not a problem at all.

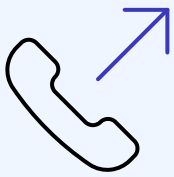
>> [Read the full case study.](#)



Dr. Vuthy Leng
Physician
Family Medicine Clinic



See Talkie + your EHR in action:



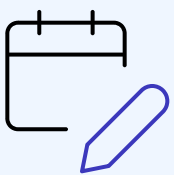
Scheduling an appointment — [▶ Watch the athenaOne demo](#)

Patients say what they need, like "I'd like to make an appointment." The AI checks your providers' availability and offers the right slot for the type of visit. The appointment lands in the EHR right away.



Requesting prescription refills — [▶ Watch the Elation Health demo](#)

When patients ask for a refill, the AI confirms their details, checks their history, and sends the request to your care team. If the patient is overdue for a visit, the agent can schedule one before proceeding. Controlled substance protocols are followed to the letter.



Appointment reminder — [▶ Watch the ModMed EMA demo](#)

Talkie's AI agent calls a patient to confirm an upcoming visit. When the patient asks to reschedule, the agent finds a new slot and rebooks on the spot—all in a single, natural conversation. Every change is reflected in ModMed EMA in real time, so the calendar stays accurate.

Browse all demos by EHR: [athenaOne](#) | [ModMed EMA](#) | [Elation Health](#)

Before Talkie, our front desk was really struggling - they couldn't attend the phones in a timely manner while also checking patients in and out. Now AI Sophie answers over a 1000 calls a month, which humanly we would not have been able to handle. Over one third of those are during off hours, so we would have missed out on all those patients. We were also able to let go of our answering service - so we actually saved money too.

>> [Read the full case study.](#)



Jimmy Kallikadan
CEO
Health + Glow



Voice and text



Voice supported



Texting supported

Patients can reach your practice however they prefer. **Talkie's AI agent has the same full capabilities over text as it does on the phone**—scheduling, refills, messages, intake—and stays in sync with your EHR throughout.

[**Book a demo with our team**](#)