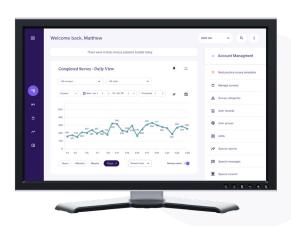
**Product overview** 

## GetWell Rounds+

Digital rounding and surveying solution

Delivered on leading-edge SaaS infrastructure, Rounds+ unlocks real-time information capture and provides actionable insight, enabling a better experience for patients, care teams, and employees.

Clinical and non-clinical teams use Rounds+ to monitor patient experience, employee engagement, and quality, safety, and regulatory measures, impacting HCAHPS scores, employee retention, and clinical outcomes, respectively.





#### Gain valuable realtime insights

In addition to embedded reporting functionality within Rounds+, teams get real-time insight into the patient experience with intuitive dashboards that visualize rounding progress and trends.



## **Quickly identify opportunities** for service recovery

Using Rounds+, teams can initiate alerts, alert reminders, and alert escalations to the appropriate teams to address opportunities for real-time service recovery.



### Extend care team reach

Rounding surveys on web browser or mobile app enable teams to reach patients and employees anytime and anywhere, and surveys-by-text to multiple patients/employees at one time makes reach and engagement even easier.

Rounds+ has enhanced attention to immediate customer concerns. We easily adapted it into our workflow to meet the needs of our families quickly. Alerts go to Supervisors and they respond in real time by offering personal visits to the customer.

Sonia Francis, Manager, Environmental Services, Children's Healthcare of Atlanta

# Get Well

#### Leverage pre-built best practice templates – with unmatched flexibility and configurability to evolve as your needs change

The clinically-validated best-practice templates below can be used for quick implementation and impact. Further, the flexibility and configurability within Rounds+ ensures that our solution can grow with and meet your needs as they change.

- Nurse Leader Rounding (2 versions)
- Unit Intelligence Rounding For Executive Rounds
- Attempted patient rounding log
- Employee Rounding
- · Fire Safety
- Hourly Rounding Checklist
- · Interdepartmental Rounding
- Hand Hygiene
- CAUTI
- CLABSI
- Discharge Call
- DAISY Nurse Award Nomination
- · Outpatient Clinic Rounding



# Enable self-service rounding with GetWell Inpatient alongside Rounds+

By deploying GetWell Inpatient alongside Rounds+, the requests that patients or family members make through GetWell Inpatient are instantly routed to Rounds+ for quick action and resolution, promoting care team efficiency and further boosting patient satisfaction.

Proactive Leadership Attention to Outcomes (PLATO) rounding: We've seen a huge reduction in, not only our fall rate, but our fall with injury rate, on the units where we've implemented this type of rounding.

Sarah Stanley, Nursing Outcome Team Leader Sinai Hospital (Lifebridge Health)

#### See how it works

Want to discuss how GetWell Rounds+can help your organization?

Visit us online to learn more.





Get Well is a global digital health company with more than 20 years of experience improving patient engagement. Through partnerships with some of the most progressive hospitals and health systems in the world, we use digital technology to improve the healthcare experience for patients, their families, and clinicians.