

It's time to meet the team



Owen Tripp

Co-Founder and CEO

Owen Tripp co-founded and grew the startup that has become Included Health, today's first integrated navigation and virtual care company. He previously co-founded and grew Reputation.com into the global leader in online reputation and privacy management, and before that held leadership positions at eBay and Accenture. Owen got his BA with honors from Trinity College and MBA from the Stanford Graduate School of Business. He's one of the World Economic Forum Global Technology Pioneers, Goldman Sachs Top 50 Builders + Innovators, and Rock Health Most Beloved CEOs. He's regularly voted a top CEO by employees on Glassdoor.

Robin Glass

President

Robin Glass leads the sales, marketing, client success, growth strategy, channel partnership, and GTM operations teams, responsible for growing our number of clients and members, company growth and strategy, and the retention and success of partnerships with our clients. She has over 20 years of experience building and scaling growth organizations for innovative healthcare companies. Prior, she was Chief Customer Officer at Evolent Health, a publicly-traded value-based care company. Robin has a BA in Public Policy from Duke University and an MBA and Masters in Public Administration from Harvard University. She lives in the San Francisco Bay Area with her husband and three daughters.



Wade Chambers

Chief Technology Officer

Wade oversees all aspects of engineering and technology innovation. With more than 25 years of engineering leadership experience, he has deep technical domain expertise and a successful track record of scaling teams and leaders, market-defining technology innovations, and business growth for companies of all sizes including Twitter, TellApart, Yahoo, and Opsware. Before Silicon Valley, Wade served in the military and the White House Situation Room.



Shayna Schulz

Chief Operating Officer

Shayna Schulz is responsible for the operations and care teams who look after all our members, striving to deliver magical moments with each and every interaction. Shayna brings two decades of experience and passion to her role. Previously, she was SVP of Medicare and Specialty at Blue Shield of California, SVP of Transformation and Operations, and she was also VP of Customer Service at Allstate. Shayna holds a BA Cum Laude in English Literature, a Bachelor of Music in Vocal Performance from Boston University, and a MBA from Massachusetts Institute of Technology. She and her husband live with their two teenage children in the San Francisco Bay Area.



Ami Parekh

Chief Health Officer

Ami Parekh, MD, JD sets our company's clinical vision and strategy to deliver value for clients and improve health outcomes for members. She leads the company's Health Strategy and Insights Team. Previously, she was Chief Medical Officer for Population Health and Clinical Integration at UCSF Health, and also worked at McKinsey. Ami serves on the Blue Cross Blue Shield of Massachusetts board of directors. After Yale Medical School and Yale Law School, she completed her Internal Medicine Residency at Harvard's Brigham and Women's Hospital. Ami has been named one of 50 Healthcare Leaders Under 40 by Becker's Hospital Review.



Ian Tong

Chief Medical Officer

Ian Tong, MD leads all our clinical care delivery, including clinical products and service lines, clinical quality, and practice performance of the clinical staff. Prior, he was Chief Resident of Stanford Internal Medicine and Co-Medical Director of the Arbor Free Clinic. Ian holds a BA from University of California at Berkeley and medical degree from The University of Chicago-Pritzker. He completed residency and Chief residency at Stanford Hospital and Clinics and is currently a Clinical Assistant Professor (Affiliated) at Stanford University Medical School. He's board certified in Internal Medicine. Ian has dedicated his career to improving equity in, and access to, high-quality care. He lives in the San Francisco Bay Area with his wife and three children.



Gabe Cortes

Chief Financial Officer

Gabe Cortes oversees all aspects of finance operations for the company. He joined in June 2017 and brings more than 25 years of finance experience leading companies at scale. Previously, Gabe was SVP of Global Field Operations at Workday, where he helped scale the company to over \$1.5B in annual revenue. He also held senior finance leadership roles at companies including Juniper Networks, Cisco Systems, CarsDirect.com, and Toyota Motor Corporation. Gabe holds a BS in Accounting from the University of Southern California.



Nupur Srivastava

Chief Product Officer

Nupur Srivastava leads a diverse team of general managers, product managers, designers, researchers, and more in her role running product. She's passionate about leveraging the power of technology and human empathy to raise the standard of healthcare. Prior, she was Head of Product for AliveCor, a leader in FDA-cleared ECG technology for mobile devices. She also held product positions in Cisco's telemedicine group as well as DRev, a product development company focused on affordable health technologies. Nupur earned her MBA from Stanford and her Electrical Engineering degree from the University of Michigan, Ann Arbor. She has been recognized by SF Business Times as a 40 Under 40 award recipient for her work building a better future.



Jim O’Gorman

Chief People Officer

Jim O’Gorman leads our Talent & Organization Team, responsible for all aspects of our people strategy. He brings more than 20 years of human resource experience helping companies create cultures where people can do the best work of their careers. Prior, Jim built and scaled teams through a variety of leadership roles at Quibi, Hulu, and Tele Atlas. He earned a BA in Communications from Gannon University and an MBA from Northeastern University. Jim lives in Los Angeles with his partner, Alberto.

