

NAPA ANESTHESIA



Ringo worked with NAPA to manage their total temporary labor spend and organize their locum's workforce.

AT A GLANCE

Challenges

- Temporary labor spend doubled in 2 years with acquisition
- Outdated billing processes
- Vendor management
- Expansion of services to new sites
- Organization of candidates

Results

- Reduced vendor fees
- Consolidated billing
- Automated job distribution and vendor agency tiers
- Implemented time & expense rate controls, rate suppression
- Data and analytics to measure top vendor performance



Ringo is our strategic locums partner. They have done a great job understanding our needs from a growth, operational, and systems enhancement perspective. This partnership has taught us that you can receive exceptional customer service with optimal price points.

Justin Burke

Senior Director of Locums
NAPA Anesthesia

SUMMARY

Ringo engaged with NAPA to help them manage their temporary labor after it doubled due to the acquisition of another physician group. Ringo worked with NAPA to expand services to capture all new sites, facilitating contracting, onboarding, and training of all clients and vendors.

SOLUTIONS

Ringo's VMS delivered seamless integration of new practice sites into Ringo. The training and support established a standard contract labor workflow throughout the organization. Ringo also developed a new system feature based on feedback from the client to improve controls and provide greater visibility to the contract labor program.

RESULTS

Cost control solutions

Re-designed rate cards to help consolidate spend and implemented billing solutions to improve and streamline the auditing process.

Vendor alignment

Vendor-neutral alignment supported by access to over 100 Ringo vendor partners with automated job distribution and vendor tiering along with features to manage candidates ensuring they meet internal requirements. System-generated confirmation agreements control time, expense entry, and consolidated vendor invoicing.

Account management

Support of NAPA's continued growth strategy through superior account management and customer service by tailoring solutions to meet their operational and system requirements.

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