

The Innovaccer Data Platform is
#1 in the 2023 Best in KLAS Data
& Analytics Platforms Category—
Now Two Years in a Row!



Solution Comparison



Executive Summary: Innovaccer is Healthcare’s #1 Data Platform for Value-Based Care

For the second year running, KLAS has recognized Innovaccer as the #1 in Data & Analytics Platforms category, in its annual [2023 Best in KLAS Awards - Software and Professional Services report](#).

To develop this year’s report, KLAS interviewed thousands of healthcare leaders nationwide across all of the categories from February 2022 through 2023. KLAS then assessed the leading vendors across six customer experience pillars: Culture, Loyalty, Operations, Product, Relationships, and Value.

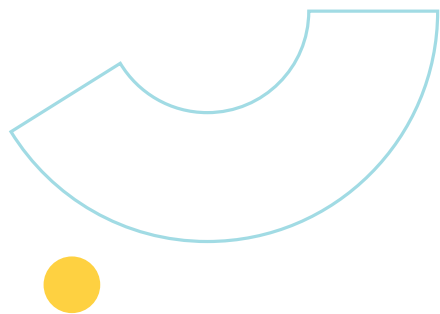
In the end, Innovaccer’s platform scored 94.9 out of 100, the highest among all category vendors, and earning Innovaccer the Best in KLAS award for the second year in a row. The Innovaccer platform also earned the highest scores for all six key customer experience pillars that KLAS studies—Loyalty, Relationships, Product, Value, Culture, and Operations—and earned “A” ratings in all six of the categories. Innovaccer’s platform also received the blue shield for completing a cybersecurity risk assessment administered by Censinet.

2023 Best in KLAS: Inside the Software and Services Report

The Best in KLAS: Software and Services report is an annual assessment aimed to help healthcare professionals evaluate best-in-market technologies. The Best in KLAS report recognizes software and services vendors who excel in helping healthcare professionals improve patient care. The report also signifies the commitment and partnership that vendors should provide to the industry.

KLAS collects performance data to assess vendors using two methods over a period of 12 months. The first method involves a series of direct product/vendor evaluations completed by healthcare provider organizations. The second method involves in-depth, confidential interviews with healthcare providers and payers to gather their insights into specific strengths, weaknesses, and future expectations for each product. Based on the voice of the customer, the industry holds Best in KLAS vendors to the highest standards of excellence.

Innovaccer's Data Platform Ranked #1 in the 2023 KLAS Data & Analytics Platforms Category



The Data Platform: Healthcare's Missing Link to Accelerate Innovation, Transformation, and Success with Value-Based Care

95% of healthcare executives are focused on digital transformation according to [Morning Consult's](#) "Healthcare Data Readiness: Triage vs Transformation" report. But a lack of data readiness is stifling their efforts.

Fully 42% of healthcare executives said that their organization's data is fragmented and trapped in silos that must be aggregated, cleaned, and standardized for clinical and non-clinical use cases to drive transformation across crucial use cases, such as VBC and CRM. The missing link for healthcare to be data-ready is the healthcare-contextualized data platform.

To help healthcare professionals evaluate data platform vendors with in-depth performance data, KLAS introduced the Data & Analytics Platforms category in 2022 in its annual Best in KLAS: Software and Services report. Innovaccer was awarded Best in KLAS in that inaugural report. And now our customers have spoken again, driving the empirically-derived insights that led KLAS Research to award Innovaccer the 2023 Best in KLAS award for Data & Analytics Platforms.

Trusted by Healthcare Professionals to Accelerate their Success

KLAS performed an in-depth assessment of multiple vendors by directly engaging with customers and collecting feedback across a range of data points during a period of 12 months. Based on KLAS's assessment, Innovaccer's data platform continues to lead the category, this year scoring a 94.9 out of 100.

Innovaccer's platform led **Value, Loyalty, and Relationships** with an A+ rating, delivering the highest quality of support and vendor executive involvement. Innovaccer's platform emerged as the top performer in Product for the highest overall quality of **product** and its advanced capabilities to deliver new technology among assessed vendors. KLAS also rated Innovaccer highest in **Operations** for its data platform's ease of use and quality of training provided to end-users. Innovaccer's platform also received the blue shield for completing a cybersecurity risk assessment administered by Censinet.

In fact, Innovaccer's platform earned "A" ratings in all six of the respective categories KLAS studies. KLAS also found that 100% of interviewed customers would buy Innovaccer's DAP again and 96% acknowledged that Innovaccer avoids charging for every little thing.

KLAS Research: Amplifying the Voice of Providers and Payers

Unedited customer comments collected by KLAS for this year's study



"I am 100% impressed with Innovaccer's ability to immerse themselves in the uniqueness of our organization and translate it into the development of this tool. Innovaccer is working with us closely and really making business cases for elements that may or may not work for their particular software. They are thoughtful about how we are driving what else we may think of or bring to the table within their toolset. Sometimes it makes sense, and other times, it doesn't. But I appreciate that this experience is not just a sale. It is a thoughtful, deliberate process in which the vendor is trying to decide what is going to make the most sense for the organization and not for the short-term impact that a sale would give them instead. That is really helping us provide better care. It is a breath of fresh air to work with Innovaccer."

– CEO/President, January 2022



"Our team loves the [Innovaccer] solution. Our clients love it. The system is really easy to use. We developed a series of short tutorials that allows new users to utilize the platform in an effective and efficient way, and that is good. That is a good reflection of our team's ability to navigate and also the fact that the system is pretty intuitive when it comes to the end users' side. The end users have been really happy."

– CEO/President, September 2022



“We selected Innovaccer because of the amazing foundation we can build on. The product has a strong data pipeline foundation; and a set of features, functions, and base reporting or analytics that are the leading components in the competitive landscape of value-based care.”

– CEO/President, September 2022



“The out-of-the-box tools from Innovaccer are great. The ease of use really depends on whose hands the product is in, but I think the ease of use on the new platform is really high. The platform flows very well. Another thing that Innovaccer has done well is how they connect the platform; they allow their customers to use the things that make sense for them.”

– CEO/President, September 2022

[Read more customer comments here.](#)

The [2023 Best in KLAS: Software and Services report](#) is available to KLAS subscribers. More information about the [Innovaccer Platform](#) is available [here](#).

About KLAS Research

KLAS is a data-driven company on a mission to improve the world's healthcare by enabling provider and payer voices to be heard and counted. Working with thousands of healthcare professionals, KLAS collects insights on software, services, and medical equipment to deliver reports, trending data, and statistical overviews. KLAS data is accurate, honest, and impartial. The research directly reflects the voice of healthcare professionals and acts as a catalyst for improving vendor performance.

To learn more about KLAS and the insights we provide, visit <https://klasresearch.com/>

About Innovaccer

Innovaccer Inc. is the #1 data platform for value-based care. The Innovaccer platform unifies patient data across systems and care settings, and empowers healthcare organizations with scalable, modern applications that improve clinical, financial, operational, and experiential outcomes. Innovaccer's EHR-agnostic solutions have been deployed across more than 1,600 hospitals and clinics in the US, enabling care delivery transformation for more than 96,000 clinicians, and helping providers work collaboratively with payers and life sciences companies. Innovaccer has helped its customers unify health records for more than 54 million people and generate over \$1 billion in cumulative cost savings.

The Innovaccer platform is the #1 rated Best-in-KLAS data and analytics platform by KLAS, and the #1 rated population health technology platform by Black Book.

For more information, please visit innovaccer.com.

