Get Well

Point of Care Engagement

A unified, intelligent experience from the waiting room to the inpatient stay and beyond

Next generation 'smart system' technology drives better connections, better care and better outcomes throughout the hospital journey

Boost patient satisfaction

Engage patients the moment they are admitted or arrive in the ED with a personalized, app-less text-based interface that empowers patients to participate in their care and control their hospital experience. Aligned with your branding, patients using Get Well feel connected and cared for by your organization.

Save care teams time

EHR interoperability, self-scheduling system integration, and AI-driven patient communication optimize patient intake and alleviate administrative burden. Collect patient and staff feedback in real time with an integrated rounding platform, including care triaging, pulse surveys, and SDOH capture.

Enhance operational efficiency

Reduce Length of Stay (LOS) by informing patients and caregivers of care plan protocols and sharing educational resources necessary for a safe hospital stay and efficient discharge to home or another site of care. Reduce ED waiting room abandonment by setting clear expectations up front for wait times and offering virtual check-ins, minimizing patient stress and frustration.

Drive services revenue with ease of use

Whether on their phone or on the in-room TV, patients can elect to fill prescriptions before discharge, driving more revenue through the onsite pharmacy and supporting medication adherence post-discharge. Additional services, like meal ordering, can be set up for seamless patient access.

Key Benefits of Get Well's Point of Care Engagement

30% increase in pharmacy revenue

3X patient engagement in the ED

2.2 POINTS higher on HCAHPS overall

Modernize Your Smart Room and Emergency Department Experience

Optimized for engagement

Leveraging a consumer-friendly experience based on best-in-class digital engagement found outside of healthcare, Get Well's Smart Room and ED experience is designed to engage and educate. Get Well empowers patients to self-manage aspects of their hospital stay, such as ordering medications, directly from their personal device.

Designed to alleviate cognitive burden

By empowering patients to more actively manage their healthcare experience and automating select workflows, Get Well helps reduce administrative burden. This enables care teams to practice at the top of their license and creates a supportive environment that empowers nurses to provide the highest standards of care.

Get Well's Point of Care Engagement solution includes:

Education

- Medication education
- Diagnosis education
- Comprehension questions
- Discharge readiness
- Post-discharge communication
- Recovery management

Entertainment

- TV guide
- Games
- Movie packages
- Relaxation content
- Casting

Experience

- Daily calendar
- Roommate (bedside iPad)
- ED wait times
- Interpretive services
- DAISY nominations
- Voice controls
- Lighting controls
- Blind/curtain controls
- Multimodal
- Multiple languages
- Personalization

Integrations

- RTLS
- Meal ordering
- Digital whiteboard
- Signal (door board)
- Video conferencing
- Service request and integration
- Pharmacy order integration
- Rounding tools
- Bi-directional EHR integration

Get Well solutions are grounded in the highest standards of:

SOC 2 TYPE 2 AICPA SOC

r2 RISK-BASED 2-YEAR HITRUST CERTIFIED

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To learn more about how Get Well supports the whole hospital journey, from the ED, to an inpatient stay, to a successful discharge, visit **getwellnetwork.com.**

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