Exceptional care made easy.

Transforming unscheduled calls into documented care.

How It Works

With LogiCall's cloud-based solution, providers can deliver a better care experience from their smart device — any time, any place.

01 Reception Call

The patient calls their regular provider phone number, where they undergo the assessment and triage procedures of the hospital or practice.

02 Provider Alert

The provider receives a text alert for a care request. The patient is sent a text message with a virtual encounter link while the provider joins at their convenience.

03 Secure Encounter

The call is recorded and sent to the patient for replay through a link. The provider can immediately dictate the encounter summary after the call. The call transcription and summary are uploaded into the patient EHR through an API.

04 Document & Bill

Time-stamped audit logs and transcriptions are maintained to support revenue cycle management billing.

LogiCall is built to manage and record the live patient/physician encounter and is not a telehealth solution using a virtual physician.





Reduces Risk

Creates an audio recording and/or a transcribed summary of each visit.



Maintains Privacy

Blocks the provider's cell phone number to prevent back and forth.



Improves Experience

Generates a patient recording for playback and sharing with caregivers.



Supports Billing

Produces detailed documentation for each visit to support billing.



Improves Access

Offers prompt support to patients without scheduling or logins.



Boosts Efficiency

Reduces phone tag and allows providers to respond when convenient.



Ready to try it out? Schedule a demo.

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