

# rater8.com | info@rater8.com

## Outshine Your Competition with a Perfect Online Reputation

Effortlessly build 5-star patient reviews with our top-rated healthcare reputation management solution.

## SOLUTIONS

Online Review Builder: pollin8™

- Send fully automated online review requests to patients via text or email
- Increase 5-star reviews for all of your practice's locations and providers, across every major healthcare review platform
- Automatically direct patients to the listings and review platforms that need the most attention
- Monitor and respond to online reviews directly from the rater8 dashboard

#### **Patient Satisfaction Surveys**

- Gain meaningful insights about patient experience with automated satisfaction surveys, designed to be completed in seconds
- Analyze feedback in real-time, benchmark results against similar organizations, and easily identify areas for improvement
- Publish the best 5-star testimonials to your practice's website, provider bio pages, and social media

## **INTEGRATIONS**

Integrating with over **100 leading practice management and EMR systems**, rater8 ensures all post-visit surveys and review requests are fully automated, hands-free, and sent exclusively to verified patients.

Epic 🔇 veradigm. Vathenahealth nextgen. 📣 ModMed eClinicalWorks Greenway 😂 Cerner 🛽 Nextech

## **TESTIMONIALS & AWARDS**

"Our experience with rater8 has been extremely positive. They've made receiving patient feedback and generating online reviews easy. We went from receiving about 30 reviews for our 25 doctors combined a year, to 200-300 a month, with more than 95% of those being 5 stars.

 $\star \star \star \star \star$ 

**Darin Shumacher** 

O S M S

"In 25 years of business, I've never seen a vendor come in and deliver on a promise like rater8. I implemented rater8 in two different practices, and they're delivering the exact same results with incredible speed."

 $\star\star\star\star\star$ 

**Bradley Scheel** 

AMM

"rater8 has grown our practices quickly and with little effort from me. My doctors love the success of their online reputations, and for a very affordable price. I would recommend rater8 to everyone!"



rater8 is the top-rated healthcare reputation management solution on Capterra and G2!



## **BENEFITS & RESULTS**



#### **Benefits**

- Perfect online ratings and reviews
- Higher rankings in search results
- Social proof for prospective patients
- Opportunities to improve patient experience

# 86% of prospective patients read online reviews when choosing their healthcare provider

#### Results

• 12+ new reviews per doctor per month

rater 8

- 4.88 average physician star-rating
- 40x ROI in new patient volume
- 28% average response rate

## 97% of patient reviews are 4 and 5 stars, with over a million added for rater8 clients



## **CLIENT SUCCESS STORIES**



Orthopedics

<b>Urol</b> Before & A	•	<b>2020</b> Last full year without rater8	<b>2022</b> First full year with rater8		<b>Hospital</b> Before & After rat	er8 Last full yea without rates	r First full year
NUMBE REVIEWS		19	1,379		NUMBER OF REVIEWS ADDED	50	3,359
PERCEN 1-STAR RE		32%	1%		PERCENT OF 1-STAR REVIEWS	32%	2%
PERCENT OF 5-STAR REVIEWS		63%	95%		PERCENT OF 5-STAR REVIEWS	62%	93%
OVERALL STAR-RATING		3.58	4.92		OVERALL STAR-RATING	3.60	4.87
Columbia University Medical Center Contact Center Campbell Clinic UCA Urology Centers OF ALABAMA							

## PRICING

Take rater8 for a test drive! Start your **30-day free trial** to receive unlimited access to all rater8 solutions.

Essentials: Online Review Builder \$79 / provider / month Professional: Reviews & Surveys \$99 / provider / month