

# ABOUT On-Call Scheduling

You can't complete a transfer without locating the right physician to accept the patient

ABOUT On-Call Scheduling provides centralized physician and provider scheduling and calendar data that is visible to your entire health system so that patient transfer delays never occur because you can't identify or locate the on-call physician.

Avoid unnecessary care delays for patients by enabling faster approvals for transfer and hospital admissions and by preventing patients from being inadvertently transferred to facilities with insufficient provider staffing.

## IT'S ABOUT RESULTS

Health systems who use ABOUT On-Call Scheduling:

- ✓ Increase scheduling accuracy by up to 30%
- ✓ Recapture 125+ staff hours per month
- ✓ Improve physician and provider relationships by decreasing erroneous contacts
- ✓ Accelerate provider response and acceptance rates

## IT'S ABOUT REMOVING FRICTION

Our On-Call Scheduling product helps you:

### Contact the right provider with your first call:

Customizable physician and provider calendars and schedules can be shared, combined, and redeployed to provide real-time visibility to anyone in the health system so that your first call is always to the provider on call

**Streamline efforts:** Scheduling changes for the entire health system are immediately visible to all users, so there's never any duplication of work

**Increase accuracy:** Holistic scheduling data is automatically captured, stored, and presented in a single centralized location, eliminating manual mistakes and ensuring that only available providers are contacted

**Make decisions in real time:** Gain in-the-moment line-of-sight into physician and provider availability so you can make decisions and improvements when it counts

**Report on critical metrics:** Ensure you're tracking, analyzing, and able to easily report key performance metrics like physician response times and acceptance/denial rates

**Get up and running quickly:** Our SaaS-based platform allows your solution to be stood up within hours or days—not weeks or months

## ABOUT HEALTHCARE

We empower clinical teams to orchestrate access for patients, getting them to the next, best care setting faster and easier, freeing clinicians to work at the top of their license and focus their all on patient care, improving experience and outcomes.

With hundreds of years of combined clinical experience, our clinician-led consulting team includes specialists in physician engagement, training, and change management as well as modernized transfers and access. We partner with your clinical teams, guiding them in best practices to get patients to the right care in the right place—without delay.