



## HealthBridge™ Member Experience

### ABOUT HEALTHBRIDGE

The HealthBridge app serves as the patient or member experience for Validic® Impact-powered remote patient monitoring (RPM) programs. The app enables members to connect their home-use medical device(s) to their condition management program, view their latest readings, and trend their improvements over time. With HealthBridge Express, the easy-button for member onboarding and enrollment is delivered; members receive a kit of devices and tablet with HealthBridge pre-loaded and devices pre-connected.

#### EASILY CONNECT DEVICES

The app allows members to easily connect their Bluetooth® devices. Or, members can receive a ready-to-use kit of devices and tablet for the program. Device data is passively collected and shared with a clinician or care team member.

#### DEEPER PATIENT INSIGHTS

HealthBridge allows healthcare organizations to capture daily or more frequent physiological readings that offer continuous insight into a member's health trends, behaviors, and outcomes.

#### SEAMLESS INTEGRATION

With the seamless integration of HealthBridge and Validic Impact, the member's data is shared – in near real-time – from the device to the app to the clinical dashboard, triggering relevant alerts and notifications for the care team.

#### QUICKER INTERVENTIONS

With data shared via HealthBridge, care teams can be notified quickly of concerning health readings to make more informed and timely interventions, treatment adjustments, and personalized recommendations.

**We believe** that technology should be invisible to the consumer, easily accessible, and seamlessly work. The patient experience should give a person the confidence to better manage their health, offer support from their clinical care team, and help everyone make more informed, timely health decisions.

## HOW IT WORKS:

### Step 1:

Download HealthBridge from the Apple App Store or Google Play Store.

### Step 2:

Use a 'Sign Up Code' or search by Name and Email to find the provider and RPM program.

### Step 3:

Enroll in the program – designed by the clinical care team.

### Step 4:

Connect Bluetooth devices and authorize device data to be shared with the provider. Or, with HealthBridge Express, enter the unique member pin to get started, no device set-up needed.

### Step 5:

Take regular readings with the device(s) – readings will automatically and securely sync to the HealthBridge app and the Validic Impact remote patient monitoring solution

## Providers

- An easy way for patients to connect their home-use medical device(s) to their remote patient monitoring program
- Allows care teams to have near real-time visibility into a patient's current and ongoing health status
- Leverage numerous devices and data points to help manage a patient's chronic condition, make data-driven treatment adjustments, and track clinical outcomes and progress

## Patients

- A simple way to passively collect, view, and share their home health information with their healthcare provider
- Dashboards to help a patient see, at-a-glance, how they are tracking toward goals, outcomes trends, and how life-events affect results
- Allows patients to more easily participate and engage with their RPM program – receiving regular alerts and reminders to capture readings