

The Objective Arts Heatmap Report

A Multifaceted Tool for Behavioral Health Clinicians and Managers

The Heatmap report is a new addition to the Objective Arts Report Library developed in collaboration with managers and clinicians from San Bernardino County, California. The report has manifold purposes in one compact package.

First, the report lists the number of clients that any user has in a caseload. This in and of itself can be revealing simply to see how many cases a clinician is responsible for relative to others. Second, the report isolates some of the most important items in an assessment – eating disorders, substance use, suicide risk and danger to others as examples. Third, the report provides a summary statistic of the aggregate rating of these six high risk items as well as the count of actionable items across the six – that is, the items that have a value greater than zero meaning that something substantive needs to be addressed in this area. But the report is completely configurable, a version of the report could be constructed for a different set of items than the six presented in this version. In addition to showing the absolute number of clients a clinician is responsible for, it also simultaneously shows the complexity of that caseload by its size. Looking at the sample report there is one clinician, Vivienne Lowe, with far more clients than any other and a number of these clients have self-harm and severe substance use issues. A manager or team will want to consider this imbalance and understand the reason(s), which may not necessarily mean this clinician is overloaded but may just reflect tenure or productivity.

Assessment Date	Client Name	Client Identifier	Depression	Anxiety	Suicide Risk	Non-Suicidal Self-Injurious Behavior	Danger to Others	Sexual Aggression	Total Score	Count of Actionable Items
Wynton Kelly Center (WK-001)										
Larkin, Alice (6876) – Clients Listed: 1										
Update										
03/27/2023	Langworth, Serenity	lKyFeJh	2	1	0	1	2	0	6	2
Leffler, Zoe (33169) – Clients Listed: 6										
Initial										
08/29/2023	Thompson, Anahi	dFYbqHnG	2	3	1	2	2	0	10	4
03/06/2024	Moore, Madalyn	J0nlslw	2	2	0	0	0	0	4	2
03/13/2024	Grady, Sigmund	jbasCcxj	2	2	0	0	0	0	4	2
Update										
02/16/2024	Towne, Keyshawn	0uwu6ho5	2	2	1	0	2	0	7	3
02/22/2024	Blanda, Claud	R0ekR6kJ	1	2	0	1	2	1	7	2
02/06/2024	Gutkowski, Amy	Ro6cMYJm	2	2	0	0	0	0	4	2
Lowe, Vivienne (5967) – Clients Listed: 13										
Initial										
10/03/2023	Ward, Hassan	_6r3u_9F	3	3	3	3	2	0	14	5
03/27/2024	Roob, Eileen	ckpfgN6C	3	3	3	2	0	0	11	4
12/08/2023	Spencer, Albina	V37Y4tIL	2	2	0	2	3	2	11	5
03/07/2024	Koelpin, Mollie	AzL3QxeA	3	0	2	1	2	1	9	3
01/12/2024	Zulauf, Hertha	jukKx_TG	1	1	0	0	2	0	4	1
Update										
11/22/2023	Heidenreich, Daisy	k5Bcj4Ht	3	2	3	3	2	2	15	6
09/26/2023	Wiiza, Alexane	fdHnAJre	3	3	0	3	2	2	13	5
12/11/2023	Stracke, Tyson	iBsGmUD2	2	3	1	3	2	0	11	4
02/02/2024	Koepp, Abel	tbUwftCq	2	1	0	3	2	3	11	4
03/04/2024	Rippin, Quinn	PI9uSHQV	3	3	1	1	2	0	10	3
03/21/2024	Pouros, Concepcion	S8EGOLX8	2	2	0	0	3	1	8	3
03/19/2024	Dicki, Lavinia	MnuGWmnN	1	2	0	0	2	0	5	2
11/15/2023	Reichert, Logan	TFBst1Yj	2	2	0	0	0	0	4	2
Mann, Sanford (5472) – Clients Listed: 10										
Initial										
03/08/2024	Schmidt, Lelah	b_S6OE9I	2	2	2	2	2	0	10	5
11/29/2023	Goldner, Ubaldo	lspifW9O	2	2	1	2	2	0	9	4
01/04/2024	Romaguera, Donnell	e05q13aT	2	2	1	1	0	0	6	2
09/25/2023	Ermsen, Ephraim	hm7QJ7i3	2	1	0	1	2	0	6	2
05/23/2023	McLaughlin, Darryl	SMPQmOIs	1	1	0	0	1	2	5	1
Update										
02/08/2024	Williamson, Elsa	oZR7Hwnj	3	2	2	2	3	0	12	5
11/15/2023	Konopelski, Summer	ajKlmmKV	3	2	1	1	1	0	8	2
09/08/2023	Haley, Dale	lr3Vbx_y	2	2	0	0	1	0	5	2
12/14/2023	Farrell, Reese	tts270yB	2	1	0	0	1	0	4	1
12/28/2023	McDermott, Hank	_ocpSnbI	2	1	0	0	0	0	3	1

Importantly, this report can be generated at any level from an individual to a team, to an agency to a multi-location perspective. So, an agency executive can analyze an entire agency, or a team lead within that agency can look at the allocation of their team. An organization contracting with many agencies can look at all those agencies and review all the caseloads in their contract relationships. And an MCO or county can look at this report across many agencies and/or look in depth at one of their contract agencies.

This report, developed with the expertise of experienced managers and behavioral health professionals, delivers a multifaceted view of an agency and the workloads of its personnel. This can be helpful to everyone involved from the individual all the way up to payer organizations and government systems responsible for the delivery of services across many agencies.