VRN METRICS OVERVIEW

1. Total Current Tasks:
- Admission
- Discharge
- Education
- Med Rec / Co-sign
- Wound care
- Other

2. Response Time (Average time from request to action on individual vRN tasks):
- Admit
- Discharge
- Education
- Med Rec / Co-sign
- Wound care
- Other

3. Average Time to Complete Tasks:
- Admission
- Discharge
- Education
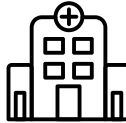- Med Rec/Co-sign
- Wound care
- Other

4. Bedside RN Satisfaction Survey
- Running total from program inception to present

5. Patient / Family Satisfaction survey
- Running total from program inception to present

6. All metrics provided by location:
- Shift
- Unit
- Individual Hospital
- Region
- System

7. All metrics provided to the client by increasing time period:
- Weekly (times 8)
- Monthly (times 4)
- Quarterly times
- Quarterly & Annually