

PLATFORM

vCareCommand™

Nationally Awarded Virtual Care Platform -
Delivered Your Way



vCareCommand makes virtual care a simple, informed and integrated component of your practice. Modular, yet comprehensive, vCareCommand is the one enterprise cloud based virtual care platform that can support all virtual care programs. vCareCommand offers zero code configurable web applications that are immediately familiar to users because they conform to your existing workflows; a robust suite of embedded common core collaboration, documentation, management and business intelligence tools; all fully integrated with your EHR and other systems of your choosing.

Delivering Excellence:



Security: Robust security framework with HIPAA Compliant solutions that support scalability



Partnership: Our mission is to build successful programs, not just implement technology. From program design consultation with experienced experts to 24/7 support post go live, we're with you every step of the way.



Complete Interoperability: Leverage your EHR and existing health IT infrastructure for work and data flow creating seamless experiences for patients and providers in hybrid care delivery models



Your Way: From off-the-shelf turn key applications, to fully custom configured solutions, one platform supports all of your virtual care needs across the care continuum

EHR Integration: Simplified work and data flow for providers with bi-directional data interfaces and single sign-on support for any modern EHR

Imaging: Efficient cloud access with PACS integration and embedded medical imaging viewer and analysis tools directly within the web browser

Medical Device Integration: For real-time physical examination and asynchronous monitoring of patient vitals

Scheduling: Unified, multi-dimensional telehealth scheduling that streamlines management of clinics, equipment, providers and patient appointments

Skills Based Routing & Queuing:

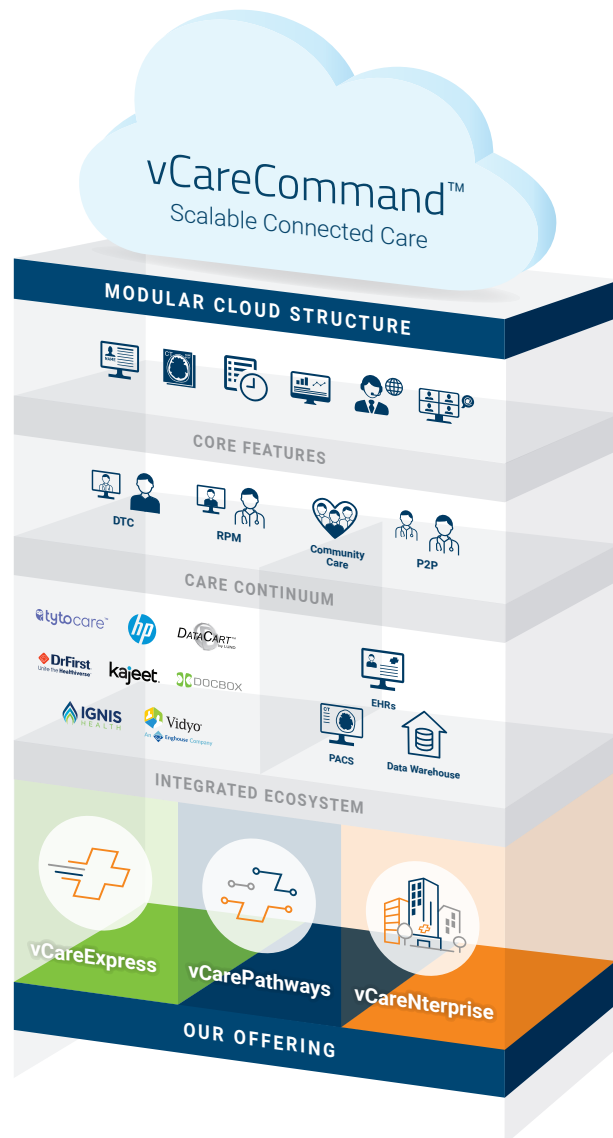
On-demand encounter workflows to access the right clinical skill set where and when needed

Alerting and Notifications: SMS, email and robocall alerts, notifications and appointment reminders for both patients and providers.

Reporting and Analytics: Real-time clinical and operational analytics dashboards and on-demand custom reporting

Language Interpretation: Human based, on-demand ASL and spoken language interpretation in any video consult with just 3 clicks

Collaboration: Secure live, multi-party videoconferencing and chat functionality for patient encounters as well as care team collaboration



- + **vCareXpress:** Ready to launch, ViTel Net's pre-configured virtual care web applications provide lightning fast time to market. Connect patients and providers with a powerful package of essential virtual care capabilities right away.
- + **vCarePathways:** Configured workflows for asynchronous patient engagement between live visits. Add complementary support to existing in-person and video visit workflows to expand EHR capabilities for enhanced patient journeys and better outcomes.
- + **vCareNterprise:** Comprehensive, but modular, enterprise virtual care platform with configurable user experiences to support your health system's unique brand of virtual care across the entire continuum. Simple, informed and integrated. The way virtual care should be.

	 vCare Express	 vCare Pathways	 vCare Enterprise
Web and Mobile Accessible	✓	✓	✓
White Label Branding	✓	✓	✓
Secure Patient Messaging	✓	✓	✓
Real-time analytics reporting	✓ basic reporting	✓	✓
Informed Consent Mgmt	✓	✓	✓
Embedded Medical Imaging	✓ visible light only	✓ PACS integration	✓ PACS integration
Pre-encounter Patient Survey	✓	✓	✓
EHR Data Integration	✓	✓	✓
Automated SMS/email alerts	✓	✓	✓
Embedded Video	✓		✓
Scheduling	✓		✓
Technology Self-test	✓		✓
ePrescribe	✓		✓
Custom Configured Workflows		✓	✓
Diagnostic Device Integration		✓	✓
SSO User Authentication		✓	✓
System Security Preferences		✓	✓
On-demand Routing			✓
Endpoint Directory			✓



Connect with our experts

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