THE SINGLE SOURCE FOR DEPLOYING VIRTUAL CARE PROGRAMS.

EFFICIENTLY DELIVER QUALITY CARE AND ENGAGE YOUR PATIENTS EVEN WHEN THEY CAN'T COME TO YOUR OFFICE

Healthcare is rapidly changing. Increased focus on working with patients outside your facilities, consumer demand for easy access to healthcare, and increased payer interest in innovative programs to control rising costs, are all driving this change.

Virtual Care is simple to deploy with RCP as your partner. Led by our Nurse Coaches (Registered Nurses), RCP links your organization to your patients with devices, telehealth, and integrated messaging. You and your staff focus on your patients. We focus on technology and processes.

Components of an RCP Deployment:

- Dedicated Nurse Coaches
- Evolutionary Video SmartHub
- Remote Patient Monitoring
- Chronic Care Management
- Patient Enrollment Services
- Patient Compliance Support
- Claims Submission Reports
- Monthly Billing
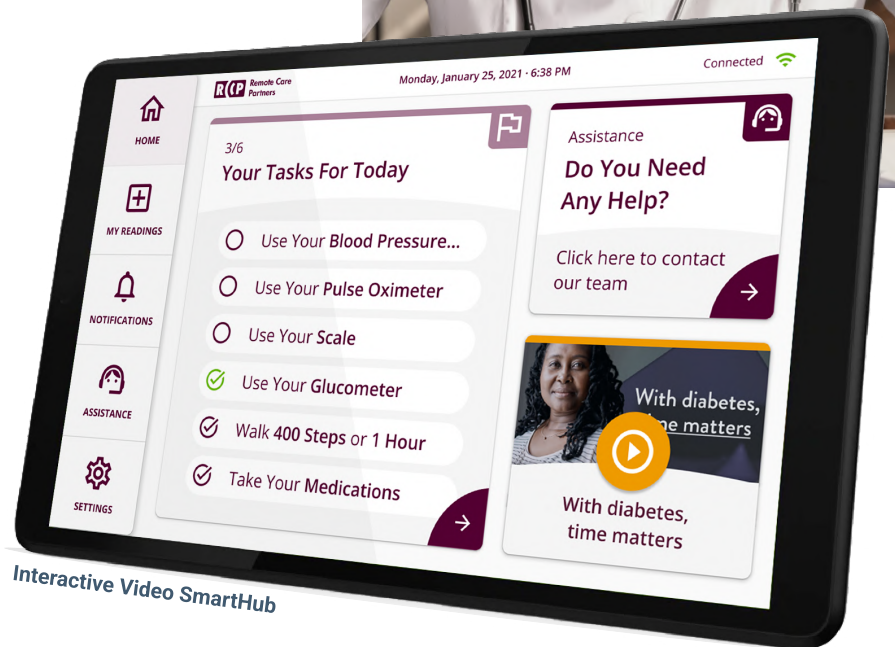
Interactive Video SmartHub

Call or text **1-855-686-1000**, email **Sales@RemoteCarePartners.com** or visit **RemoteCarePartners.com** for information.

RCP — Remote Care Partners

Minimize Burden on Your Staff

A successful deployment of a Virtual Care Program must have a minimal impact on your current workflows. To achieve this, RCP offers a suite of services to lessen the burden on your staff.

- **Patient Enrollment Support** – Direct mail, enrollment by mail or phone, and live agent support at no cost to you.
- **Shipping and Returns** – Devices drop shipped to your patients at no cost to you. We manage equipment returns and replacements.
- **Monitoring** – Our expert team of Nurse Coaches handles daily monitoring tasks. Patients are escalated to you and your staff according to your pre-approved treatment plans.
- **Patient Support Hotline** – Live agent support for your patients non-medical questions.
- **Reimbursement Support** – Integrate with your EMR for one-touch billing and remittance management.

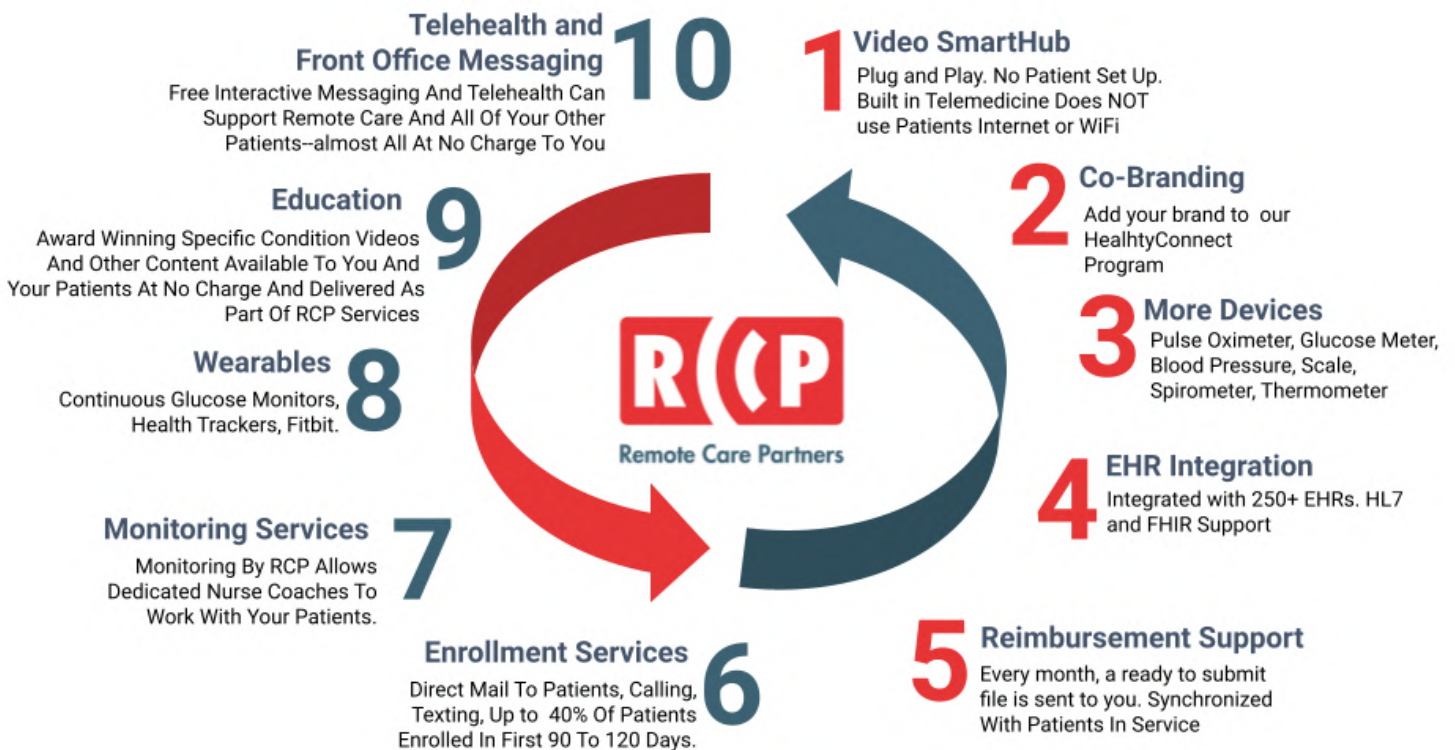## Electronic Health Record (EHR) Integration

Eliminate the need to enter patient information into multiple systems.

- Batch and Real-Time Integration Models.
- The level of integration varies by EHR.
- HL7 and FHIR support.
- **RCP Charges nothing for EHR integration. Your EHR vendor may charge a fee for integration.**

Content To Engage Your Patients

Award-winning, condition-specific videos and other content are available to you and your patients at no charge. Videos and articles are delivered directly to the screen of the Video SmartHub. Keep your patients engaged and informed between appointments.

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Ten Features That Separate RCP From Our Competitors

10 Telehealth and Front Office Messaging
Free Interactive Messaging And Telehealth Can Support Remote Care And All Of Your Other Patients--almost All At No Charge To You

9 Education
Award Winning Specific Condition Videos And Other Content Available To You And Your Patients At No Charge And Delivered As Part Of RCP Services

8 Wearables
Continuous Glucose Monitors, Health Trackers, Fitbit.

7 Monitoring Services
Monitoring By RCP Allows Dedicated Nurse Coaches To Work With Your Patients.

6 Enrollment Services
Direct Mail To Patients, Calling, Texting, Up to 40% Of Patients Enrolled In First 90 To 120 Days.

1 Video SmartHub
Plug and Play. No Patient Set Up. Built in Telemedicine Does NOT use Patients Internet or WiFi

2 Co-Branding
Add your brand to our HealhtyConnect Program

3 More Devices
Pulse Oximeter, Glucose Meter, Blood Pressure, Scale, Spirometer, Thermometer

4 EHR Integration
Integrated with 250+ EHRs. HL7 and FHIR Support

5 Reimbursement Support
Every month, a ready to submit file is sent to you. Synchronized With Patients In Service

Device Reported Data from our Interactive Video SmartHub and Wearables

- Medication Reminders
- One Touch Telehealth
- Important Readings From Devices
- Personalized Care Plan
- Help & Support Center
- Educational Content
- Talk with your Nurse Coach
- Telehealth Calls
- Dexcom
- Fitibt

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Benefits for Patients

- Early detection of health issues has proven to improve outcomes and costs.

- Remote care programs provide important feedback, which increases adherence.

- Equipment provides direct measurement of health data.

- Daily monitoring offers a more accurate view of patient's health.

- Better outcomes, easy to implement, saves time and money.

Benefits to Practice

- Medicare and other payers are now offering programs encouraging primary care physicians and other healthcare organizations to adopt remote care management.

- With support for CPT codes 99454, 99457, and over a dozen more, you can expect the maximum return allowed by these programs. No restrictions. Any patient with at least one chronic condition is eligible for at least one component of the program.

- Improved patient outcomes and Increased patient engagement bring healthier and happier patients for improved satisfaction scores.

- Private insurers are offering programs similar to those currently in place through CMS.

- Improve utilization of your resources by reducing unnecessary office visits.

- Increase practice revenue.

Interactive Video SmartHub

Video SmartHub

Fitbit Versa5 and Dexcom G7

RCP Remote Care Partners

Source:

C+TAC

Coalition to Transform Advanced Care
and America's Health Insurance Plans.

- **51%** fewer on-call urgent visits.

- **46%** fewer physician visits.

- **41%** fewer phone calls related to patient care.

- **40%** reduction in the hospitalization of senior citizens.

- **76%** Medicare members are less like to experience hospital readmissions when using RPM.

- **94-97%** of patients noted their satisfaction with RPM programs.

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