

CASE STUDY

Maximizing Efficiency in Pediatric Care: How Dayton Children's Hospital Optimized Revenue Cycle Workflows

Client Need

Dayton Children's Hospital struggled to prioritize the accounts that would drive the most value to the organization. A lack of clarity stalled the process and delayed claims. They also spent precious time on monotonous tasks and couldn't see the total value of their work. They needed a partner who knew the revenue cycle and used their Epic mastery to integrate automation in a way that delivered value immediately and continued to deliver long after implementation.

Solution

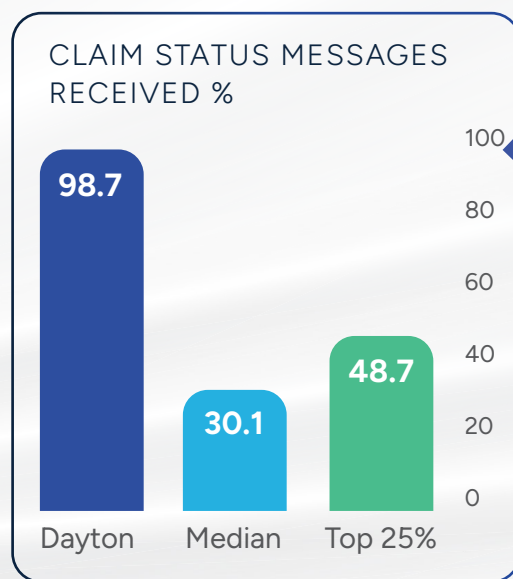
Dayton Children's deployed **Claim Intelligence** and **Teleport** from Janus Health. Claim Intelligence prioritizes the accounts that can be actioned, deferring others until their status changes. Teleport relieves staff by eliminating the monotony of logging into and navigating payer portals.

// In the last thirteen months we have not dropped below 90% [Diamond Status Achievement, Automation Pulse]. Janus has greatly helped us maintain this high level."

JENNIFER STONER, SR. DIRECTOR OF REVENUE CYCLE

Results

Targeted automations effortlessly execute **forty-two thousand claim status transactions** each month, saving nearly **2K hours of staff work**. Dayton Children's Hospital now achieves **90% or higher returned claim status messages***, driving efficiency and visibility in the revenue cycle. The hospital's revenue cycle staff not only see the value their work brings to the organization but also benefit from greater focus and clarity. As a result, they've gained more time to dive deeper into the AR pipeline and earned **diamond-level status** with Epic, solidifying their commitment to operational excellence.



*hospital-based claim status messages

The Janus Health Difference

Bolstered by deep Epic expertise, and the consultative approach to driving best practices from Janus Health's implementation team, Dayton Children's felt solutions were onboarded seamlessly and with ease. The ability of Janus Health to work across existing workflows and systems alleviated frustrations and reduced the friction of onboarding a new solution.

INTELLIGENT REVENUE CYCLE SOLUTIONS, REAL FINANCIAL RESULTS

2K

HOURS OF WORK
AUTOMATED
PER MONTH

90%+

CLAIM STATUS
MESSAGES RETURNED
IN THE EHR

1.2K+

TELEPORT
TRANSACTIONS
PER MONTH

Dayton Children's Hospital Results



Achieve Operational Excellence through Automation

GET STARTED TODAY

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