12-17

## **Smart Mobile Referrals**

Connect seamlessly to the right provider at the right time



PHCor

## PHConnect

Improve Throughput Decrease average LOS Provider Satisfaction Improve resource utilization Intelligent Message Routing Eliminate phone tag Call Schedule Integration Simplified integration Unlimited Licenses Connect with every provider

## What you can do with PH Connect:

Secure Messaging Available on any mobile device including iOS, Android, and duty phones

- Smart Routing Set preferences so you reach the right team member every time
- Analytics
  Better insights to referral patterns, usage, staff behaviors, and read times



## On-call Scheduling Native call schedule manager

integrates with on-call scheduling software

A Code Messaging Include shift-based roles, on-call schedules, and multiperson roles Mass Communication Send SMS text, page or

email to specific groups or hospitals in your system

Inpatient Consults Real-time consult notifications that integrate with your EHR

**Point of Entry Communication** Interhospital transfers across ED, OB, urgent cares, etc

Roles and Permissions Establish shift-based roles to support non-call schedule providers

"The goal is to make it easier for clinicians statewide to reach MUSC providers, all while reducing call center volumes and operating costs." *Dr. Mark Scheurer | Chief of MUSC Children's and Women's Health*