



More appointments. Lower costs. Less burnout.
Always on — answering calls when staff can't.

The State of Patient Calls

Staff are stretched thin with high call volume. Hold times, voicemails, and outsourced call centers all come at a cost.

The Cost of Missed Calls

- 20% of staff leave each year. Phones are a top driver of staff churn.
- Missed calls cost ~\$67K per provider annually.
- Just three missed calls a day can add up to \$10K monthly.

The Solution

- Every patient call answered — voice, text, or web.
- AI-powered scheduling books patients 24/7.
- One inbox for all patient communication.

Trusted by 1,200 practices, serving 26 million patients.

OhMD is the only AI-powered patient call coverage platform built for physician practices that answers routine calls, texts, and chats, while enabling “hero-in-the-loop” two-way conversations — seamlessly.



“Our call center is finally manageable. OhMD gave us a way to serve patients faster without hiring more staff.”

Natalie Mckimney
Office Manager, Coastline Orthopaedics

Stop losing revenue and staff. See ROI in days.
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