## **Proficient**Health

## **Easy Patient Referrals**

Standardize referrals across disparate systems



## PHExchange

Time-to-Appointment Set custom KPIs

Patient Satisfaction Improve CAHPS scores

Rapid ROI Keep referrals in-network

Built-in Analytics Understand referral patterns

EHR Integration Optimize your workflows

## What you can do with PH Exchange:

- Referral Dashboards Receive, review, send and respond to electronic and faxed referrals
- Automated Referral Status Automatically send status updates to referring providers and close the feedback loop
- Analytics Dashboard
  Network and practice level data to understand referral patterns and leakage trends

- Centralized Provider Directory Research potential referring providers and easily look up for insurance
- Secure File Sharing Export patient files, x-rays, and labs with end-to-end encryption to your EHR
- Direct Messaging Securely send bi-directional messages to providers and exchange patient files
- Automated Workflows HL7 interfaces to increase operational efficiencies for staff
- **Digital Fax Management** Manage all inbound/outbound faxing, document editing, OCR, and document exporting
- **Role Based Access Control** Create unique permissions with defined functions within your organization



"We now have a seamless, 'closed loop' workflow to support prompter and better-coordinated care delivery. Everyone benefits, including both our member practices and our patients." *Elissa Langley, VP, Chief Operating Officer | Triad HealthCare Network*