

# CMS PRO-PM Mandate for THA and TKA Surgeries

## Background

CMS has adopted the Total Hip Arthroplasty/Total Knee Arthroplasty (THA/TKA) Patient-reported Outcome-based Performance measure (PRO-PM) for use in Hospital Inpatient Quality Reporting (IQR) Program.

[https://qualitynet.cms.gov/inpatient/measures/THA\\_TKA](https://qualitynet.cms.gov/inpatient/measures/THA_TKA)

The mandatory Reporting of THA/TKA Procedures Performed started July 1, 2024.

The mechanism for this CMS mandated THA and TKA reporting is through the American Academy of Orthopaedic Surgeons (AAOS) American Joint Replacement Registry (AJRR).

Financial penalties are involved for not reporting a complete data set for 50% of all eligible patients -

<https://www.aaos.org/globalassets/quality-and-practice-resources/patient-reported-outcome-measures/pro-pm-frequently-asked-questions-fact-sheet.pdf>

## Overview

Complete support for the above CMS mandate has been implemented into HealthNautica's **eORDers**.

## Preoperative Workflow

The following alerts will come into play only in the case of THA and TKA surgeries as determined by the CPT codes when the surgery requests are submitted by Physician Offices using **eORDers**:

- If the patient's email and/or zip code field is left blank then the alert below will be displayed to the user submitting the surgery request from the physician's office:

"[FACILITY NAME] is requiring Total Hip/Knee patients to fill out a survey prior to their procedure as part of a mandated CMS requirement. An email address and zip code are required for these patients. Please fill out these two fields in the Patient Demographic information at the top of the form. If the patient does NOT have an email address, please specify that in the Email field."

- In addition, upon successful submission, the alert below will be displayed to the user submitting the surgery request from the physician's office:

"Please inform the patient that they will be receiving an emailed survey from [aaos.org](https://www.aaos.org) (American Academy of Orthopedic Surgeons) and they are required to fill this out prior to their procedure."

Furthermore, an automated text message, specified below, will go out to the patient upon Confirmation of the THA and TKA surgeries by the Hospital's OR Scheduler:

"[FACILITY NAME] - A survey required for your surgery will be sent to your email by [aaos.org](https://www.aaos.org) (American Academy of Orthopedic Surgeons). Please complete this prior to coming in for surgery."

Following this, periodically, a CSV file conforming to specifications by AAOS AJRR will be automatically generated by HealthNautica **eORDers**. This file will be automatically uploaded to the Facility's FTP server providing them with all the necessary data about the upcoming Confirmed THA and TKA surgeries.

## Postoperative Workflow

Postoperative intervals can be varied – dictated both by the payer as well as type of surgery. The following intervals are currently defined:

Collection Interval	Definition
30 days/1 month	From day 1 after procedure to 30 days after procedure
90 days/3 months	From 31 days after procedure to 150 days after procedure
6 months	From 151 days after procedure to 210 days after procedure
9 months	From 211 days after procedure to 299 days after procedure
12 months	From 300 days after procedure to 425 days after procedure
Yearly	Every year after procedure, +/- 60 days after procedure anniversary

HealthNautica will support any interval depending upon the provisioned value for the concerned payer and the type of surgery.

On the appropriate date, an automated text message will go out to the concerned patient as shown below:

“Please click [this link](#) to complete your postoperative survey that is mandated by your insurance company. This is in addition to the preoperative survey that you completed before your surgery. This completed survey will be sent to your facility for submission to your insurance company. Thank you.”