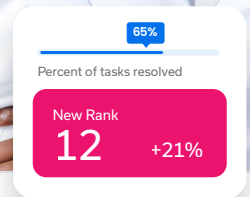
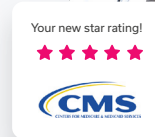




# Boost Star Ratings and Reputation with Tendo

Tendo Insights empowers clinical, quality, CDI, and revenue teams with targeted, actionable recommendations to enhance hospital quality metrics and reputation rankings. Improved rankings not only strengthen recognition among patients and peers but also help attract top talent to your organization.



## Identify key drivers of current performance

- Real-time insights into gaps in performance
- Predictive analytics highlight areas where improvements will have the greatest impact on score

## Optimize Documentation Opportunities

- Improve risk adjustment capture
- Streamline workflows to simplify clinician activities
- Ensure accurate encounter-level documentation for optimal quality outcomes

## Comprehensive Benchmarking & Comparisons

- National and peer benchmarking to identify performance gaps
- Multi-site and system-wide comparisons for enterprise alignment
- Facility, service line, and physician-specific insights to target improvements

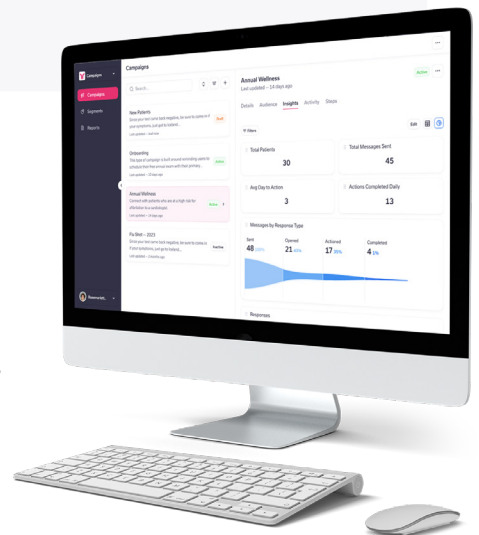
## HCAHPS & Reputation Management

- Tools for HCAHPS benchmarking and strategies for reputation improvement
- Federal quality penalty reduction for cost savings and compliance



## Personalized Patient Campaigns Simplified

Sometimes the barriers to care are as simple as awareness and convenience. Tendo Outreach makes it easy for healthcare providers to manage and automate patient outreach, with measurable results.



# Results in Action

A Tendo partner, a top academic medical center in Chicago, leveraged Tendo Insights to target key areas for quality improvement, resulting in:



## Leapfrog Safety Grade

Improved from a "C" to a "B" with a pathway to achieving an "A"



## U.S. News Ranking

Entered the Top 10 in U.S. News & World Report Best Hospitals rankings



## Service Line Performance

Boosted core data capture rates and performance metrics across multiple service lines

# Why Tendo?

With a focus on streamlined, data-driven recommendations, Tendo helps hospitals and health systems like yours:



**Uncover** opportunities that directly impact quality scores and financial outcomes



**Enhance** patient satisfaction and federal compliance through HCAHPS improvements



**Build** and maintain a reputation as a leader in healthcare excellence



Contact us today to learn how Tendo can help elevate your hospital's quality scores and national reputation.

✉ [info@tendo.com](mailto:info@tendo.com)