

Seamless Remote Care Delivered.

Ready-to-use device kits shipped to your members' homes

Offer your members an easy button for getting started in your condition management program. HealthBridge Express delivers pre-paired, personalized device kits directly to your members' homes.

Members no longer have to worry about downloading apps, setting up accounts, or connecting their home-use medical devices to a program. The onboarding process is as simple as opening a box.

A QUICK AND EASY PROCESS FOR DEVICE SELECTION, SHIPPING, AND SET UP



Step 1: The care manager or coordinator will set which health metrics to monitor within Validic Impact. This will queue which devices become available for the member's custom device kit. A simple check mark indicating "use third-party device fulfillment" and "send pre-configured device kit" will initiate the device selection and delivery process.



Step 2: The care manager will work with the member to create a unique pin number, which will ultimately be used to activate the member's account once the device kit arrives. Within the Validic Impact workflow, the care manager will also select the sizing for the devices (i.e. small, medium, large) and confirm the member's shipping address.



Step 3: The entry in Validic Impact will trigger device fulfillment from the pre-selected supply chain partner, such as Trapollo, iRedeem Health or others. The personalized device kit will arrive at the member's home with a cellular-enabled tablet and home-use medical devices selected by the care manager. The member will enter their unique pin into the HealthBridge app to start using.