



Authorization Advisor

A trusted generative AI assistant to enable faster and more complete prior auths.

Bring the power of generative AI to revenue cycle staff fingertips. Save up to 50% of time per prior auth submission. Access crucial info needed for auth requests fast with our AI-curated patient information and documentation.



Industry Challenges

Prior authorizations are costly, time-consuming, and require multiple touch points, often delaying or preventing patient care. Additionally, prior authorizations are increasing in volume, and payer rules and portals frequently change — all contributing to a rise in denials, additional complexity, and increased burden for existing staff, as well as driving the need to hire more resources.



20 minutes

The average time it takes staff to submit an authorization request and check the status

Source: CAQH

Solution

AKASA now offers Authorization Advisor, an AI-powered assistant that can help prior auth specialists efficiently submit auth requests on payer portals. Powered by generative AI, the interactive browser sidebar enables staff to fill in patient information and authorization details quickly. Authorization Advisor reviews relevant medical information from your EHR via FHIR and recommends documents to include in the auth request.

It works with any payer portal or service line and most EHRs (including Epic and Cerner). Our AI continuously learns from customer inputs and improves future recommendations. With Authorization Advisor, your staff can complete a higher volume of auth requests per day with less effort.

Key Benefits



Empower prior auth specialists with critical information at their fingertips.



Improve auth request comprehensiveness by helping your staff attach the right documentation the first time.



Maximize productivity by enabling your staff to submit auth requests easily.



Reduce physician time needed for peer-to-peer reviews.



Enable timely patient care by securing prior authorization approvals further in advance.

Capabilities



Improve staff efficiencies with faster and more complete authorizations.

Authorization Advisor brings all relevant information required for prior auth submission to your staff's fingertips, improving productivity and authorization completeness.



Enable staff to complete a higher volume of auth requests per day with less effort.

Authorization Advisor provides prior auth specialists — from entry-level to veteran — with an interactive sidebar view of patient details and curated clinical documentation from the EHR, all directly in their workflow.



Authorization Advisor assists the prior authorization process by:



Efficiently extracting and presenting key information from your EHR in an interactive browser sidebar

Our sidebar connects to your EHR via FHIR integration to access data needed to help auth specialists quickly fill in patient details and accurately attach relevant documentation, speeding up prior auth submissions.



Intelligently suggesting relevant clinical documentation using powerful generative AI

Authorization Advisor reviews relevant medical information and recommends documents to include in auth requests — providing evidence-based justifications.



Seamlessly supports any payer portal or service line, and most EHRs (including Epic and Cerner)

Stay on top of increasing prior auth requirements and minimize team training by utilizing this integrated and flexible tool designed to handle a higher volume of requests.



Dramatically supercharging human performance with AI

In a study, AKASA generative AI empowered staff to find 15% more relevant documents than staff alone in auth requests.



The result: more thorough auth requests, faster auth submissions, and improved staff productivity.



For more information,
contact us at updates@akasa.com

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HEALTHCARE WITH **AKASA**.