

# Virtual Care Suite: Maximize clinical efficiency, capacity, and access.

fabric

## Solve the largest constraint in healthcare: clinical capacity.

With patient demand and provider staffing shortages on the rise, clinical capacity is quickly becoming healthcare's most valuable resource. Leverage Fabric's Virtual Care Suite and clinical intelligence engine to accelerate care delivery and create more time for the patients who need it most.

Faster asynchronous  
visits for providers

10x

Faster video visits  
for providers

2-4x

Minutes per video  
encounter

6-15

Reduction in  
admin work

99%

## Intelligent symptom gathering

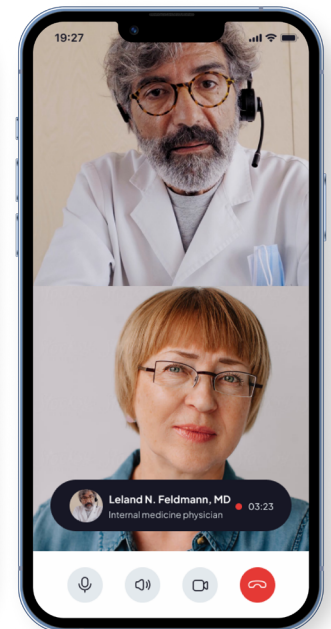
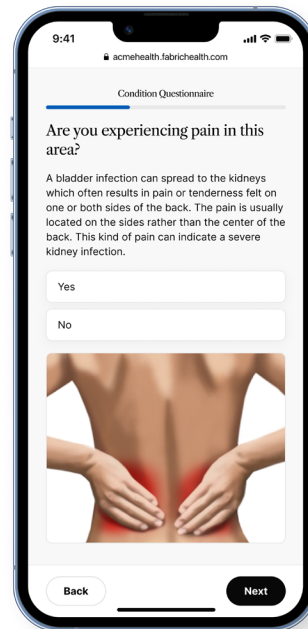
A patient's care journey starts with our intelligent adaptive interviews that automate clinical symptom gathering, SOAP notes, and care plans while aiding in clinical decision support. This unique approach bridges across four modes of care:

- Asynchronous
- Phone
- Video
- Chat

## Triaging, routing, and in-person care

Fabric's clinical intelligence engine screens patients for higher acuity needs and routes them to the most appropriate point of care with custom routing rules and pre-arrival intake.

[Ask us about the In-Person Care Suite](#)



## Patient's love Fabric's Virtual Care Suite

"I am absolutely thrilled with how simple using this app is. From intake to filling my prescription in less than an hour. Seriously. I am floored by the simplicity and ease. What previously I would have had to take time off of work for, driven, waited at the office, filled out paperwork.... drive to pharmacy, wait at pharmacy and THEN go back to work. I accomplished at my desk. Love this service ♥"

## Net promoter score

64

# Virtual care powered by clinical intelligence.

Fabric is powered by our proprietary clinical intelligence engine, Loom. Loom is an expert clinical system built by clinicians, for clinicians. Fabric's Virtual Care Suite leverages managed clinical protocols covering 70+ chief complaints while being adaptable enough to support custom workflows for your unique initiatives.

Fabric's clinical protocols are reviewed and validated by our Clinical Quality Advisory Council, made up of 15+ chief medical officers and directors from around the country.

## Protocol categories include:

Behavioral health screeners	Insects	Men's health
Cosmetic services	Medication refills	Stomach concerns
Respiratory illness & COVID-19	Tobacco cessation	Travel medicine
Eye, ear, and mouth conditions	Sexual health	
Injuries and pain	Women's health	

## Patient visits

4.6M

## Seconds of provider work time per async visit

:89

## Designed by clinicians, for clinicians.

### Patient history pulled from the EMR

### SOAP notes generated using patient data

The screenshot shows a virtual visit interface for a patient named Deborah Whitmore. It includes sections for 'Intake Details', 'Encounter History (6)', 'Assessment and Treatment Plan', and 'Response to patient'. The 'Assessment' section lists various conditions like Viral URI, Acute bacterial sinusitis, and COVID-19. The 'Response to patient' section includes a 'Curated list of diagnoses and relevant prescriptions' and a 'Medication information' section.

### Curated list of diagnoses and relevant prescriptions

### Automated care plan & visit summary

- ✓ **Step up to chat, phone, or video**  
Gather more information and meet reimbursement requirements with synchronous modalities.
- ✓ **Seamless integrations**  
Integrate with your EMR to reduce admin work and offer a seamless care experience.

- ✓ **Eliminate admin work**  
Automate clinical symptom gathering, SOAP notes, and care plans so providers can focus on care.
- ✓ **Follow-up care**  
Enable patients to follow up post-visit with relevant questions about prescriptions or diagnosis.

"I don't feel that I have to be behind a computer 24/7. I can put it down. I can go spend time and I know that I'm not going to get so backed up that I feel like I'm drowning."

- Blair Lober, CRNP, Omni Telehealth