

Dash Pay[™]

Make it Easier for Patients to Pay Using Mobile-First Technology

Consumers today expect a modern online payment experience, and the data shows that the easier it is to pay, the faster you can collect. Payments are a key driver of the patient experience and reducing the burden for both the patient and your staff will yield positive results and improve financial performance.

Dash Pay enables healthcare organizations to collect balances and copays anytime, whether it be at time of service or offered digitally through a notification post-care, making it easy for the patients to stay up to date. This integrated solution accesses your practice management data and automatically notifies patients when their bills are ready via the method of their preference (emails, text, etc.). Patients can easily pay their bill online from their mobile device, without having to log into a portal, or utilize the 24/7 interactive voice response (IVR) phone system.

Transform your patient payment experience, ease your staff's administrative burden, and reduce printed statements with a streamlined and integrated solution.

Key Features	Value Add
Balance Notifications and Messaging	Automatically notifies patients when their bill is ready, via email and/or text, and receive updates when the transaction is completed.
Simplified, Digital Payments	Requires no app, no password, and no username. Simply verify demographic information right from a link on a mobile phone or device.
Patient Initiated Payment Plans	Allows patients to easily enroll in a personalized payment plan, customizable by the organization, ensuring timely, automatic payments and saving staff time.
Digital Wallet	Enables patients to securely store their HSA/FSA, debit card, credit card, as well as Apple Pay or Google Pay in an encrypted, tokenized format for future payments to your organization.
Auto Posting	Save time and reduce errors while eliminating tasks for staff by streamlining transactional data. Daily balancing is faster and more efficient.
Payment Information Collection	With specialized and secure credit card readers, Dash Pay allows you to collect patient payment options at the office before you bill.