Firm & Vendor Capabilities for Clinician EHR Efficiency

Streamlining the Clinician Experience through Services & Software Offerings

July 2023

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Arch Collaborative research has highlighted EHR efficiency as one of the most impactful factors to the clinician EHR experience. However, it is one of the metrics with which clinical staff are least satisfied—only 46% of respondents agree their EHR enables efficiency. Further, lack of efficiency is the NEES[†] metric most correlated with clinician burnout. Healthcare organizations are looking to services firms and software vendors to help drive EHR efficiency and improve the EHR experience. This report specifically highlights services offerings and software solutions that can support healthcare organizations in their EHR efficiency efforts. The report is part of a series aimed at exploring firm and vendor offerings in a variety of areas that impact EHR satisfaction. To read about offerings for EHR education, visit the [KLAS website](#).

How-To Guide for Using This Report

- Understand that this report is a compilation of **firm and vendor claims** about their services and software offerings and doesn't contain a comprehensive list of firms and vendors—it only includes information from those who participated with KLAS.
- Note that KLAS will publish a follow-up report in the next few months that validates customer utilization of these offerings.
- Identify what clinician EHR efficiency opportunities exist at your organization.
- Read the comprehensive charts for services offerings and software solutions to see which might be applicable to your organization.
- Go to the Firm- and Vendor-Reported Descriptions of Offerings section to learn more about a particular firm/vendor.

† Each individual clinician's responses to the Arch Collaborative EHR Experience Survey regarding core factors such as the EHR's efficiency, functionality, impact on care, and so on are aggregated into an overall Net EHR Experience Score (NEES), which represents a snapshot of the clinician's overall satisfaction with the EHR environment at their organization.

Framework of Services Offerings & Software Solutions for Clinician EHR Efficiency

See for descriptions and contact information for measured firms and vendors.

Services Offerings

1. **Clinical transformation strategy:** Aiding in clinician efficiency strategy/program development, informatics program development, delivery-model changes (i.e., virtual staff or top-of-license workflow adjustments), and/or project management for clinician efficiency projects.

2. **Technical build assistance:** Building, modifying, or customizing an EHR or third-party application and reconfiguring its workflow.

3. **Virtual scribes:** Providing virtual scribing services.

4. **Workflow assessment and refinement services:** Providing staff and/or project management for personalization initiatives, assessing and refining alerts, assessing and refining processes or configuration of messages/tasks, and creating documentation improvements using efficiency data analysis (PEP, Signal, Lights On, etc.).

5. **Vendor selection:** Helping with EHR selection, assessing EHR modules versus best-of-breed solutions, and assessing bolt-ons specifically for clinician efficiency.

6. **Interoperability optimization:** Making patient information that is received from external sources more usable for clinicians.

Software Solutions

1. **Documentation burden reduction:** Aggregating, visualizing, and giving context and relevancy to EHR chart-review data. Also, offering ambient voice (system listens to the patient-physician conversation and automatically documents it in the EHR) and speech recognition (real-time voice-to-text conversion), facilitating ongoing interaction and training for documentation improvement and/or helping organize or create a relevant, contextual problem list.

2. **Message/task management (inbox):** Assessing the flow of messages/tasks to identify inefficiencies in the organization's workflow and/or assessing message configuration to identify more efficient rules.

3. **Team communication and coordination:** Streamlining communication with members of the patient care team, automating task assignments and communication around task completion, and/or automatically sending and escalating critical lab results, imaging results, etc.
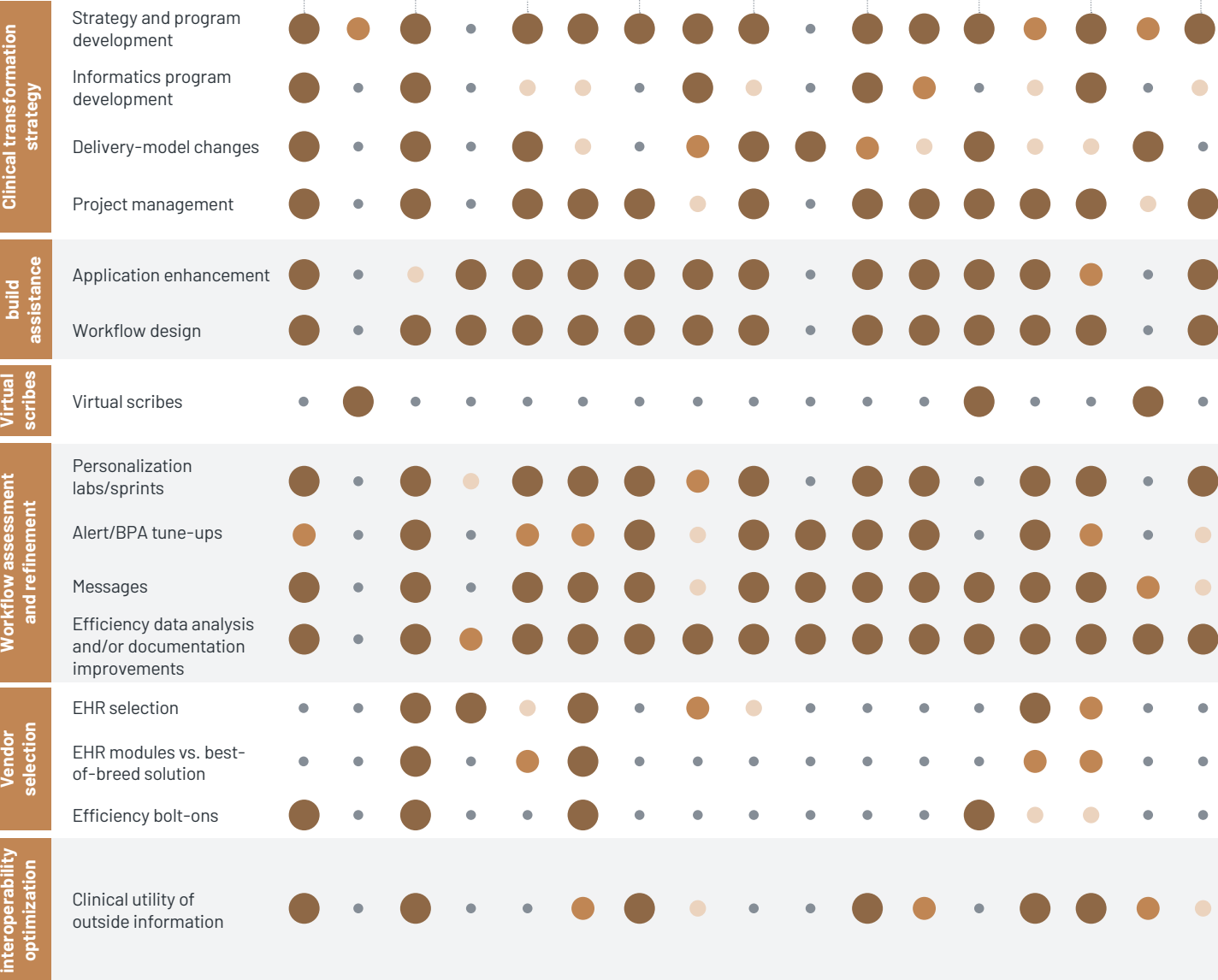
Firm- and Vendor-Reported Services Offerings

Services Offerings for Clinician EHR Efficiency

Legend:
- ● Primary focus (used by ≥5 clients)
- ● Secondary focus (used by 3–4 clients)
- ● Tertiary focus (used by 1–2 clients)
- · Not offered

Firms ordered alphabetically

Focus key used in table below: P = Primary focus, S = Secondary focus, T = Tertiary focus, – = Not offered

Category	Service	athenahealth	AQuity Solutions	Chartis	Cordea Consulting	Divurgent	ECG Management Consultants	Epic	Evergreen Healthcare Partners	Experis	Forward Health Group	MEDITECH	Medix	NextGen Healthcare	Nordic	ReMedi Health Solutions	ScribeEMR	Tegria
Clinical transformation strategy	Strategy and program development	P	S	P	–	P	P	P	P	P	–	P	P	P	S	P	S	P
	Informatics program development	P	–	P	–	T	T	–	T	P	–	P	S	–	T	P	–	T
	Delivery-model changes	P	–	P	–	P	T	P	S	P	P	P	P	P	P	P	–	–
	Project management	P	–	P	P	P	P	P	T	P	P	P	P	P	P	P	T	P
Technical build assistance	Application enhancement	P	–	T	P	P	P	P	P	P	–	P	P	P	S	P	–	P
	Workflow design	P	–	P	P	P	P	P	P	P	–	P	P	P	P	P	–	P
Virtual scribes	Virtual scribes	–	P	–	–	–	–	–	–	–	–	–	–	P	–	–	P	–
Workflow assessment and refinement	Personalization labs/sprints	P	–	P	–	P	P	P	S	P	–	P	P	–	P	–	–	P
	Alert/BPA tune-ups	S	–	P	–	S	S	P	T	P	P	P	P	–	P	P	–	S
	Messages	P	–	P	–	P	P	P	T	P	P	P	P	P	P	P	T	P
	Efficiency data analysis and/or documentation improvements	P	–	P	S	P	P	P	P	P	P	P	P	P	P	P	P	P
Vendor selection	EHR selection	–	–	P	S	T	P	–	S	T	–	–	–	–	P	–	–	–
	EHR modules vs. best-of-breed solution	–	–	P	–	S	P	–	–	–	–	–	–	–	S	S	–	–
	Efficiency bolt-ons	P	–	P	–	–	P	–	–	–	–	–	–	P	–	T	–	–
Interoperability optimization	Clinical utility of outside information	P	–	P	–	–	S	P	T	–	–	P	S	–	P	P	S	T

EHR Vendors Supported

As reported by participating firms/vendors
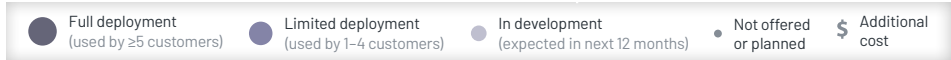
EHR vendors — **Firms/vendors reporting ability to support the EHR vendor** (Ordered alphabetically)

Altera Digital Health (Allscripts): Chartis, Cordea Consulting, Experis

athenahealth: AQuity Solutions, Chartis, Experis, Forward Health Group, ScribeEMR

Epic: AQuity Solutions, Chartis, Cordea Consulting, Divurgent, ECG, Evergreen Healthcare Partners, Experis, Forward Health Group, Medix, Nordic, ReMedi Health Solutions, ScribeEMR, Tegria

MEDITECH: AQuity Solutions, Chartis, Cordea Consulting, Divurgent, Experis, Forward Health Group, Nordic, ReMedi Health Solutions, ScribeEMR, Tegria

NextGen Healthcare: Chartis, Cordea Consulting, Experis

Oracle Health (Cerner): AQuity Solutions, Chartis, Cordea Consulting, Divurgent, ECG, Evergreen Healthcare Partners, Experis, Forward Health Group, Nordic, ReMedi Health Solutions, ScribeEMR, Tegria

Vendor-Reported Software Solutions

Software Solutions for Clinician EHR Efficiency
Vendors ordered alphabetically

Legend:
- ● Full deployment (used by ≥5 customers)
- ● Limited deployment (used by 1–4 customers)
- ● In development (expected in next 12 months)
- · Not offered or planned
- $ Additional cost

Vendors (columns): 3M, Abridge, Aimedica, athenahealth, Baxter, CareAlign, Epic, Evidently, Forward Health Group, Holon Solutions, Innovaccer, MEDITECH, Nuance, NextGen Healthcare, QliqSOFT, Regard, Stryker, symplr, TigerConnect, Wellsheet

Documentation burden reduction

Active documentation
- Ambient voice
- Speech recognition
- Clinical documentation integrity
- Computer-assisted physician documentation
- Problem list summarization

Chart review
- Data aggregation and visualization
- Data relevancy

Message/task management
- Organizational workflow assessment
- EHR message/inbox

Team communication and coordination
- Care team communication
- Task coordination
- Alerts/notifications

EHR Vendors Supported
As reported by participating firms/vendors

EHR vendors	Firms/vendors reporting ability to support the EHR vendor (Ordered alphabetically)
Altera Digital Health (Allscripts)	3M, CareAlign, Nuance, symplr
athenahealth	3M, Forward Health Group, Nuance, Wellsheet
Epic	3M, Abridge, Aimedica, Baxter, CareAlign, Evidently, Forward Health Group, Holon Solutions, Innovaccer, Nuance, QliqSOFT, Regard, Stryker, symplr, TigerConnect, Wellsheet
MEDITECH	3M, Baxter, Forward Health Group, Holon Solutions, Innovaccer, Nuance, QliqSOFT, Stryker, symplr, TigerConnect
Oracle Health (Cerner)	3M, Baxter, CareAlign, Forward Health Group, Innovaccer, Nuance, QliqSOFT, Regard, Stryker, symplr, TigerConnect, Wellsheet

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3M M*Modal physician-assistive solutions, built on conversational AI and natural language understanding technologies, are designed to speech-enable EHR workflows and deliver real-time, proactive insights within the workflow. Our mission is to create time to care for physicians by driving documentation efficiencies so that clinicians have less administrative burden, rework, and cognitive overload—ultimately delivering a better user experience and higher technology adoption.

Arch Collaborative Case Study

Mayo Clinic is a 3M customers who has measured their clinicians' EHR satisfaction via the Arch Collaborative. Read more here about how they partnered with 3M to automate EHR provider tasks and establish ambient documentation by driving adoption of voice-enabled technologies.

Brian Wilson
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Abridge, the leader in generative AI for healthcare, summarizes medical conversations and structures them in the medical record in real time for providers, payers, and patients. The core technology produces organized note drafts to accelerate clinical documentation, helping providers focus more on patient care instead of administration work. Abridge seamlessly integrates with leading EHRs to streamline documentation, billing, and coding. Powered by explainable AI, Abridge is the only company that maps AI-generated summaries to ground truth, helping providers quickly trust and verify recommendations. Abridge's technology is used across health systems to reduce burnout and improve patient care.

Tanner Pugh
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Aimedica is an EHR optimization company. Lack of clinical support in the EHR leads to waste, burnout, increased cost, and suboptimal patient outcomes. Rates of unnecessary medical services and physician burnout are at all-time highs. Tightly integrated and automated evidence-based risk calculators dramatically shorten the distance a physician has to cognitively travel to access the decision support they need when they need it to treat patients. In combination with our solution for automating data-driven coding for consistent and accurate coding profiles, we've created a solution that supports physicians clinically in the EHR and increases revenue for hospitals.

AQuity Solutions

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AQuity Solutions offers a wide range of technology-based and service-based solutions designed to support providers based on where they are in their personal technology-adoption journey. AQuity Solutions—2023 Best in KLAS winner for virtual scribing services—measurably improves physician wellness by effectively eliminating the need for after-hours charting. With scribes focused on the documentation, improved provider efficiency allows for one or two additional patients per shift. The improved documentation detail also contributes to average RVU gains of 12%.

Arch Collaborative Case Study

UW Health is an AQuity Solutions client that measured their clinicians' EHR satisfaction via the Arch Collaborative. Read here about how they worked with AQuity Solutions to decrease documentation burden and burnout among primary and specialty care physicians.

athenahealth

https://www.athenahealth.com/solutions/athenaone

athenahealth's cloud-based EHR keeps you ahead of industry change while making it easier to document patient encounters and deliver exceptional care. We support the clinician experience by helping reduce distractions and documentation time during encounters with customizable best-practice templates, macros, and accelerators. Capabilities go above and beyond by delivering intuitive workflows, specialty-specific workflows, mobile documentation, and real-time patient insights. We provide a comprehensive view of a patient's care history with an EHR that automatically incorporates data from across the healthcare ecosystem, reducing clinicians' time spent manually entering patient data and making it easier to provide high-quality care. We support your need to identify and address potential gaps in care and improve your value-based care results with accurate, actionable insights that surface directly within the clinical workflow.

Baxter

[Information not provided]

CareAlign

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CareAlign is an easy-to-use care team collaboration platform that empowers providers with real-time patient data and dynamic care plans at their fingertips. The platform seamlessly integrates with any clinical system and is added to your EHR as a module to give clinicians shared task management, simple diagnosis capture, and one-click access to labs and vitals. CareAlign improves provider satisfaction with the EHR and enables care teams to identify at-risk patients, improve clinical workflows, and optimize care delivery. For health systems, CareAlign reduces costs, improves outcomes, and increases reimbursements.

CHARTIS

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Chartis provides comprehensive strategic consulting to best enable health systems to drive clinical transformation and improve clinician efficiency and well-being. We do this through organizational governance development, leadership recruitment and coaching, informatics strategy and execution, system selection and implementation, organizational readiness (assessment, planning, and execution), training approach design, data analytics methods to understand opportunities, and other specific areas. Our team, which includes physicians and clinicians with direct operational experience, has leveraged a collaborative approach and proprietary methods to help a wide variety of clients materially improve their operations.

> **Arch Collaborative Case Study**
>
> Cottage Health is a Chartis customer that measured their clinicians' EHR satisfaction via the [Arch Collaborative](#). Read [here](#) about how they worked with Chartis to restructure their clinical informatics team and processes to align with organizational priorities, decrease unnecessary variability in care, drive improvements in care effectiveness and efficiencies, and reduce burnout.

CORDEA CONSULTING

Jerry Davis
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Cordea Consulting is a consulting firm that evaluates, designs, executes, and optimizes complex EHR technologies with a special focus on enhancing workflows and clinical efficiency. We provide leadership and support across the healthcare IT ecosystem to help healthcare organizations meet their strategic goals, keep projects on schedule and budget, improve adoption rates, reduce project risks, and achieve desired outcomes. For 15 years, Cordea has exclusively served the healthcare industry, aiding over 100 organizations on 500+ domestic and global projects. Our consultants average 12 years of experience. We're experts in Epic, Oracle Health, and other systems.

DIVURGENT

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Divurgent's physician and nurse efficiency programs drive value across clinical staff through technology-enabled process improvements. We partner with IT, informatics, training, and operational teams to develop a program focused on physician personalization and technology improvements, with human-centered design at the forefront. Our differentiator is a combination of system usage dashboards, targeted peer-to-peer clinical personalization, and human-centered design that drives immediate value in the form of increased physician and nurse satisfaction, greater operational efficiency, and decreased physician burnout. Upon completion of the program, our team partners with organizations' training and informatics teams to operationalize the dashboard and personalization techniques.

ECG MANAGEMENT CONSULTANTS

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ECG offers a broad range of strategic, operational, and technology-related consulting services to healthcare providers. We focus on creating customized, implementable solutions to meet our clients' specific challenges in all care settings and for all vendors within the following service lines:

- Performance improvement: Delivering clinical, operational, and financial system efficiency, optimization, and performance improvements with a focus on workflow assessment, design, and optimization.
- Systems selection: Supporting strategic vendor selections aimed at achieving a range of technical and operational needs including interoperability, patient engagement, population health management, and data management for quality-based arrangements.

Epic

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Epic customers have an array of clinician efficiency services available to help define, implement, and achieve their organizational goals. From tune-up utilities, physician and nurse well-being programs, and dedicated offerings to improve service-line-specific workflows and functionality, Epic customers are able to work with their Epic representatives to understand the best approach for each unique situation.

EVERGREEN HEALTHCARE PARTNERS

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Evergreen specializes in physician-led, data-driven clinician efficiency improvement projects ranging from targeted clinician coaching to specialty optimization and strategic advisory services. Our innovative charting analytics tool, Summit, allows us to help organizations pinpoint where clinicians are most struggling with charting, and then we design solutions that match the unique needs of the clinicians. Through Evergreen's intuitive tools and deep industry expertise, healthcare organizations can reduce unnecessary documentation burden and improve clinician/physician happiness by giving them more time in their day to care for patients—and themselves.

EVIDENTLY

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Evidently is a cognitive AI platform that automates low-level cognitive tasks involving clinical data and knowledge—tasks that underlie patient care, revenue cycle, clinical research, and population health. They are routinely performed by clinicians, data abstractors, research teams, and care coordinators—slowing work, causing frustration, and leaking revenue. Built on 12 years of advanced research on Machine Reading and Knowledge Graph, Evidently empowers these endeavors to be dramatically more efficient and effective.

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Experis' PLEASE (Post Live Engagement and Support Effort) program is designed to address inefficiencies in the EHR. Providers often do not utilize all the tools within the EHR that can lead to better productivity and less time in the EHR. If the EHR is not being utilized efficiently, then the cost of the EHR goes up. When documentation is incomplete, reimbursements are delayed or charges are written off. Our PLEASE program utilizes reporting data from the EHR and designs programs that take advantage of the tools within the EHR. Better use of the EHR results in less time spent in the EHR. Tasks are completed more efficiently, and notes become cleaner and more precise, taking less time to complete. This decreases the reimbursement time and, potentially, written-off charges.

Working in conjunction with the hospital organization, we develop programs to take advantage of what is done well within the EHR and improve areas that are not as productive. Providers can spend less time in the EHR, and hospital organizations will see an increase in EHR ROI.

Michael Barbouche
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The EHR is a powerful platform for managing patient care. It also generates messages, activities, and alerts sent and received at a dizzying pace. Forward Health Group's ClinicianPulse platform aggregates the vast ocean of EHR transactions to deliver a clear, common-sense pathway to relieve the stress and strain clinicians are managing. Leveraging intuitive data visualizations and transparent data alignment, ClinicianPulse quantifies the volume of messages and the amount of time spent on administrative tasks. Clinical and operations leadership, supported by objective data, can take the reins of practice efficiency, remove low-value clinician activities, allow top-of-license work, and increase patient access and volumes.

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Holon Solutions is the leading human-centric healthcare technology company that provides relief to healthcare teams by eliminating complexity and administrative burdens. Our patented sensor and assistive technology delivers key information at the point of care to help save time, improve health outcomes, and increase revenue, with robust analytics that demonstrate value for enterprises. The Holon platform provides operational and administrative relief to care teams through personalized tools and access to critical patient information so they can focus on what matters most.

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Innovaccer's physician engagement accelerator helps deliver more holistic care and a clear ROI by providing critical support to physicians right on their EHR screen. It cuts through the data noise and delivers concise clinical information needed to make patient-centric care decisions in the moment of care. It helps physicians to go beyond the EHR and see patients' care gaps, undocumented codes, the organization's performance, and a comparison against the network, peers, and contractual obligations. It also provides insights such as recommended care, acute visits, risks, care management protocols, assessment results, quality gaps, coding caps, and more.

MEDITECH

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MEDITECH's Expanse EHR streamlines clinical workflows and documentation and enhances physician personalization, leading to an exceptional care experience and increased satisfaction. We offer qualified resources to help create an optimal EHR experience. MEDITECH has implemented advanced workflow capabilities and expanded our mobile-first approach, allowing care providers to conveniently access our EHR platform from anywhere. Our comprehensive support services are designed to leverage the full breadth of the MEDITECH EHR, along with specialized services aimed at reducing clinician burnout.

Medix TECHNOLOGY

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As a part of the Medix family, Medix Technology has been providing expert Epic consulting and staffing solutions for over a decade. At Medix Technology, we help organizations at every stage of their Epic journey, from pre-contract planning to implementation and optimization. Our clinician efficiency offerings include strategic planning and alignment, inpatient and clinic performance improvement, clinician satisfaction and efficiency optimization, training and personalization design, and technical system assessment services. We help organizations understand the needs of their end users, formulate prioritized project plans to meet those needs, and provide the solutions necessary for success along the way. The value our team provides is seen through improved clinician satisfaction, reduced turnover, and ultimately, improved patient satisfaction.

nextgen healthcare

Nicole Mitchell
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NextGen Healthcare provides integrated solutions to fit the needs of ambulatory practices. Our solutions empower patients to take control of their health and enable clinicians to be more productive and engaged by reducing the documentation burden and making it easier to communicate with patients and care teams. Our mission is simple: better healthcare outcomes for all.

NORDIC

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Nordic helps healthcare organizations harness the power of technology to create healthier systems that lead to healthier businesses. Our global team of more than 2,000 professionals combines deep clinical experience, extensive technical knowledge, insightful strategic vision, and proven operational capability, to deliver transformational outcomes for providers and the people in their care. Nordic provides a broad range of consulting services, including strategic advisory, digital and cloud initiatives, implementation and support, and managed services. Our more than 700 clients trust us to help them identify and focus on the most important priorities and consistently deliver business-changing impacts that make health systems, and the people they serve, healthier.

NUANCE

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Nuance offers solutions powered by intuitive technologies that uniquely blend conversational, ambient, and generative AI—making it easier to stay focused on what matters most. With Nuance, healthcare organizations are improving patient care by providing more than half a million clinicians, radiologists, and care team members with efficient new ways to accurately capture and communicate clinical information for better decision-making. Through its portfolio of proven AI solutions, Nuance is transforming the provider and patient experience by eliminating administrative burdens and significantly increasing the time clinicians have to focus on their patients and themselves.

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qliqSOFT

Hospitals, health systems, ambulatory clinics, and other facilities—such as pharmacies and post-acute care organizations—select Qliq-SOFT's Quincy platform because it quickly delivers proven results. It reduces administrative burdens (phone calls, paperwork, repetitive tasks, etc.) for clinicians with a mixture of conversational artificial intelligence (AI) chatbots, virtual visits, campaigns, and secure patient texting.

Intuitive self-serve tools and starter content enable non-technical users to solve a wide variety of needs to eliminate busy work. Examples include:
- Streamlining outpatient workflow, saving 19 minutes of staff administration time per visit
- 18% reduction in clinic staff overtime
- Delivering $4.49 in staff savings per patient by using chatbots that help automate patient education
- 30% reduction in patient intake time

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regard

Francisco Alvarez, MD
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Regard is an AI-powered clinical copilot that automatically diagnoses patients and writes notes for clinicians. Designed with clinical workflows in mind, Regard integrates directly with EHRs to analyze and synthesize patient data, recommend diagnoses, automate note writing, and capture missed revenue. On average, clinicians save 2–3 hours per day and rave about Regard's ability to enhance patient care by improving quality of care and preventing adverse events. Regard reduces time clinicians spend charting, improves communication, enhances patient safety, captures missed revenue, and advances the practice of medicine.

REMEDI HEALTH SOLUTIONS

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ReMedi Health Solutions is a healthcare IT firm dedicated to maximizing clinician efficiency using peer-based methods. Our clinical IT leaders collaborate with health systems to implement EHR systems in an optimized state, ensuring seamless integration, improved clinician buy-in, and enhanced patient care. With a deep understanding of healthcare workflows and technology, we leverage our decades of experience to develop efficient solutions that greatly impact the delivery of care.

Terry Ciesla
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ScribeEMR envisions a future where healthcare providers can operate at the highest level of efficiency and effectiveness, without being bogged down by time-consuming administrative tasks. Our mission is to provide comprehensive virtual medical scribing and coding services—as well as other healthcare services support solutions—to empower providers to deliver exceptional care and achieve their revenue goals.

Michael Lofquist
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Founded in 2000, Vocera, a division of Stryker Corporation (Stryker), provides secure, integrated, intelligent communication and workflow solutions, focused on empowering mobile workers in healthcare, hospitality, energy, and other mission-critical mobile work environments in the United States and internationally. Vocera solutions in the healthcare market help our customers improve quality of care, patient experience, staff resiliency, and operational efficiency.

Patricia Dorgan
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Developed by clinicians, symplr Clinical Communications unifies communication channels in a single platform for messages, calls, critical results, alerts, and on-call schedules. Our cloud-based scalable solution connects teams, roles, and providers within the ecosystem to support the entire continuum of care. Empower teams with schedule-driven, role-based communication to streamline workflows and communication, saving time and improving staff retention. symplr Clinical Communications provides access to mission-critical patient data for quick, accurate decisions to improve patient outcomes. We are HIPAA compliant, HITRUST, and SOC 2 certified.

Tosha Kowalski
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Tegria provides advisory, consulting, and technology services to help healthcare organizations maximize technology, transform operations, improve financials, and advance care. We partner with payer and provider organizations to drive digital transformation and improve performance, allowing them to focus on caring for the communities they serve. With a focus on tailoring the EHR to provider needs through personalization, optimization, and education, we provide solutions that will improve your provider and patient experience.

Brad Brooks
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Founded in 2010, TigerConnect has partnered with more than 7,000 healthcare organizations, from large hospital systems to medical practices, to move away from legacy communication systems to a modern communication and workflow productivity solution. TigerConnect's Clinical Collaboration Platform is a secure, scalable, and interoperable clinical communication platform designed to expedite clinical workflows to support rapid decision-making, minimize miscommunication, and improve value-based patient care and outcomes.

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Wellsheet is the leading Smart EHR UI company that delivers the fastest and most effective way to optimize the EHR experience. Wellsheet plugs into existing EHR systems via the FHIR APIs and enables AI-driven workflows to enhance the productivity of clinical staff and increase patient throughput at a fraction of the cost of typical EHR optimization efforts. These workflows are accessible directly within the existing EHR and include intelligent chart review, multidisciplinary handoff, and real-time notifications. Wellsheet is currently integrated with Oracle Health (Cerner), Epic, and athenahealth and is working with some of the largest health systems in the country.

Report Information

What Is the KLAS Arch Collaborative?

The Arch Collaborative is a group of healthcare organizations committed to improving the EHR experience through standardized surveys and benchmarking. To date, almost 300 healthcare organizations have surveyed their end users and over 380,000 clinicians have responded. Reports such as this one seek to synthesize the feedback from these clinicians into actionable insights that organizations can use to revolutionize patient care by unlocking the potential of the EHR. To participate in the Arch Collaborative, go to klasresearch.com/arch-collaborative .

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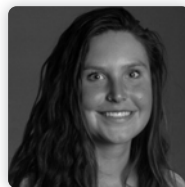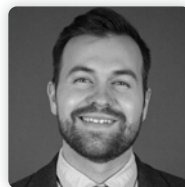
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KLAS RESEARCH

Our Mission
Improving the world's healthcare through collaboration, insights, and transparency.